Articles Summary

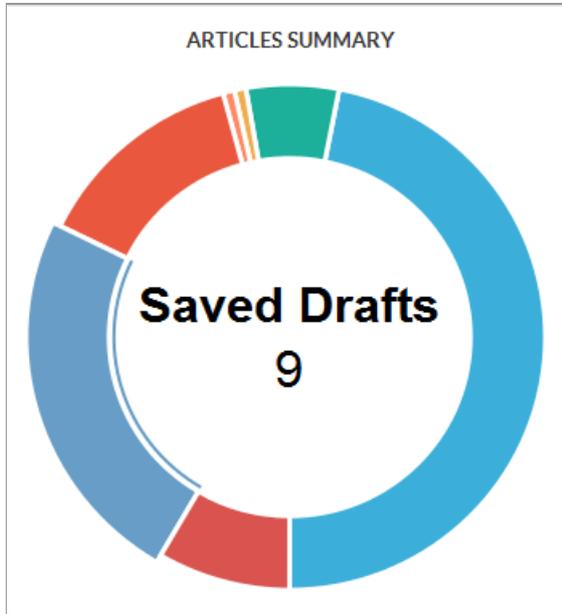👤 Gurjeet Kaur

Expand "**Statistics**" section in left navigation bar and click on "**Articles**" link to view reports/statistics related to articles in **Articles Statistics** page. By default, **Summary** is displayed which shows the summary of your Knowledge base articles.

Article Summary - The Summary screen is divided into two parts:

1. The right side shows the donut chart representation of the type of articles and their count. You can move the mouse pointer on any part of the donut to view a number of articles of that type in the knowledge base.

2. The left side of the page shows the tabular representation of the article facts.

Total Number of Articles	37 [📄🔒]
Published Articles	20
# Articles with Ratings	15
Most Popular Article	Number System
Most Rated Article	Vocabulary images

- **Total Number of Articles:** This field displays the total number of articles present in your knowledge base. In ML editions, count displays the total number of articles for language selected in language drop-down.
- **Published Articles:** This field displays the total number of published (approved and featured) articles.
- **# Article With Ratings:** This field displays the total number of articles which have been rated by end-users.
- **Most Popular Article:** This field displays name of the published article that has been viewed maximum number of times. You can click on the name to preview the article.
- **Most Rated Article:** This field displays the name of the article which has received highest user ratings.

[1]Forbidden

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Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.

Most Popular Author	Gurjeet Kaur
# Articles with Ratings <=2	2
# Articles with Ratings >2 & <=4	9
# Articles with Ratings >4	4
# Article Subscribers	1

- **Most Popular Author:** This field displays name of the author whose articles has been viewed maximum number of times. You can click on the name of author to view author's detail.
- **# Article with Rating <= 2:** This field displays the total number of articles which have received ratings less than or equal to 2.
- **# Articles with Rating >2 & <= 4:** This field displays the total number of articles which have received ratings greater than 2 and less than or equal to 4.
- **# Articles with Rating >4:** This field displays the total number of articles which have received ratings greater than 4.
- **# Article Subscribers:** This field displays the number of persons who are subscribed to knowledge base articles.

Custom Fields

Applicable To: Standard Edition, Standard (Multi-Language) Edition, Enterprise Edition (MySQL), Enterprise Multi-Language Edition (MySQL), Enterprise Edition (SQL Server), Enterprise Multi-Language Edition (SQL Server)

Online URL: https://www.phpkb.com/kb/article/articles-summary-102.html

²Forbidden

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