

Category Summary

 Gurjeet Kaur

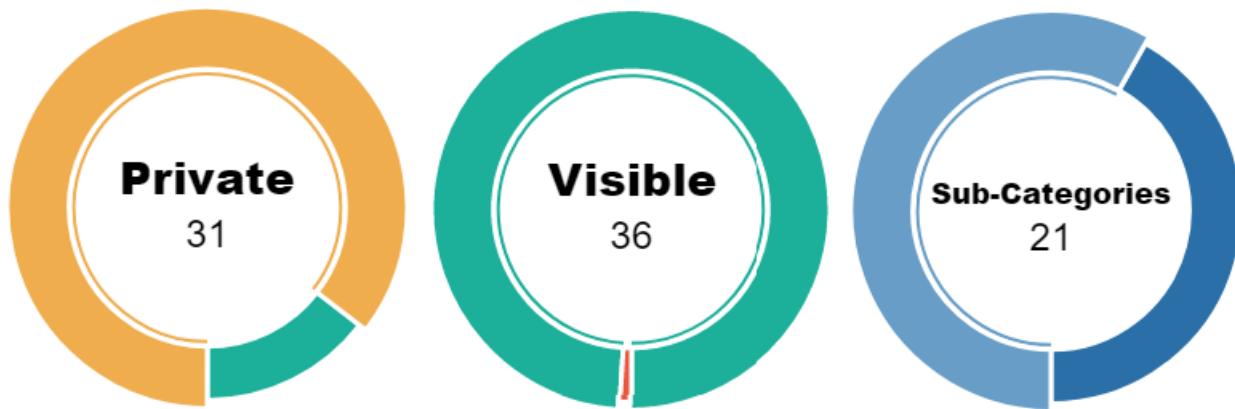
 4.90K  0

Expand "Category" in **Statistics** section of left navigation bar to view reports related to the knowledge base categories. By default, the **Summary** screen will be displayed which contains statistics related to various aspects of categories in both tabular and graphical form. The donut charts available on screen are shown below:

PUBLIC/PRIVATE

VISIBLE/HIDDEN

PARENT/SUB-CATEGORIES



- Private/Public:** This donut chart shows the count of private and public categories in the knowledge base. One portion of donut depicts the number of private categories and other portion shows the count of public categories. When you move the mouse pointer on the portion, the count value is displayed along with the type of category.
- Visible/Hidden:** This donut chart shows the count of hidden and visible categories in the knowledge base. The categories which are not visible in the front end are **hidden categories** and which are visible to the users are **visible categories**. You can place the mouse pointer over the portion to see the count value of the respective type of category.
- Parent/Sub-Categories:** This donut chart shows the count of parent and subcategories in the knowledge base. The root categories who don't have any parent are called parent categories and sub-categories should have any category as their parent. You can place the mouse pointer over the portion to see the count of the respective type of category.

The left side of the page shows a tabular representation of categories as shown below:

Total Number of Categories	34  
 Public	4
 Private	30
Visible	34
Hidden	0

- Total Number of Categories:** This field displays the total number of categories in the knowledge base.
- Public:** This field displays the total number of public categories (visible and hidden) in the knowledge base.
- Private:** This field displays the count of the total number of private categories (visible and hidden) in the knowledge base.
- Visible:** This field displays the count of the total number of visible categories (public and private) in the knowledge base.

Forbidden

You don't have permission to access this resource.

Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.

- **Hidden:** This field displays the count of the total number of hidden categories (public and private) in the knowledge base.

Parent	13
Sub Categories	21
Most Popular	English Written
Least Popular	Fixed Deposits
Total Subscribers	0

- **Parent:** This field displays the count of the total number of parent categories in the knowledge base.
- **Sub Categories:** This field displays the count of the total number of sub categories in the knowledge base.
- **Most Popular:** This field displays name of the most popular category i.e. a category which has been viewed the maximum number of times. You can click on the name of the category to view its details and its sub-categories.
- **Least Popular:** This field displays name of the least popular category i.e. category with the minimum number of views. You can click on the name of the category to view its details.
- **Total Subscribers:** This field displays the total number of subscribers associated with categories.

Custom Fields

Applicable To: Standard Edition, Standard (Multi-Language) Edition, Enterprise Edition (MySQL), Enterprise Multi-Language Edition (MySQL), Enterprise Edition (SQL Server), Enterprise Multi-Language Edition (SQL Server)

Online URL: <https://www.phpkb.com/kb/article/category-summary-110.html>

Forbidden

You don't have permission to access this resource.

Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.