Empty Categories

This page displays a list of the empty categories that have no articles under them. Empty categories report reminds you about the categories that need your attention. Expand "**Statistics**" section in left navigation bar and click on "**Categories**" link. Category statistics page will display then click on "**Empty Categories**" tab to view the empty categories report as shown in the screenshot below:

ID	Name	Is Parent?	# Articles	Created On
2	🔒 Saving Accounts	No	0	Wed, Apr 27th, 2016 at 1:22 PM
4	🔒 Current Accounts	No	0	Wed, Apr 27th, 2016 at 2:15 PM
5	🔒 Fixed Deposits	No	0	Wed, Apr 27th, 2016 at 2:20 PM
8	🔒 Banks	Yes	0	Thu, Apr 28th, 2016 at 11:05 AM
11	🔒 Services	No	0	Thu, Apr 28th, 2016 at 12:28 PM
12	🔒 VLSI Technology	Yes	0	Thu, Apr 28th, 2016 at 1:46 PM
13	🔒 Structured design	No	0	Thu, Apr 28th, 2016 at 1:49 PM
14	🔒 Programmable Logic Controller	Yes	0	Fri, Apr 29th, 2016 at 10:15 AM

- **ID:** This column displays the auto generated serial ID of the category in the knowledge base.
- **Name:** This column displays name of the category in the knowledge base. The lock icon in front of category name represents the private category. You can click on the name to view and manage this category under manage categories section.
- **Is Parent? :** This column displays whether the category is parent category or sub-category. "**No**" button in the column shows the category has some parent above it and "**Yes**" button shows the category is a root category.
- **# Articles:** This column displays 0 because the category is an empty category. i.e, it has no articles.
- **Created On:** This column displays the date and time when the category was added to the knowledge base.
- Categories are arranged in ascending order of their creation.

Custom Fields

Applicable To: Standard Edition, Standard (Multi-Language) Edition, Enterprise Edition (MySQL), Enterprise Multi-Language Edition (MySQL), Enterprise Edition (SQL Server), Enterprise Multi-Language Edition (SQL Server)

Online URL: https://www.phpkb.com/kb/article/empty-categories-112.html

¹Forbidden

You don't have permission to access this resource.

Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.