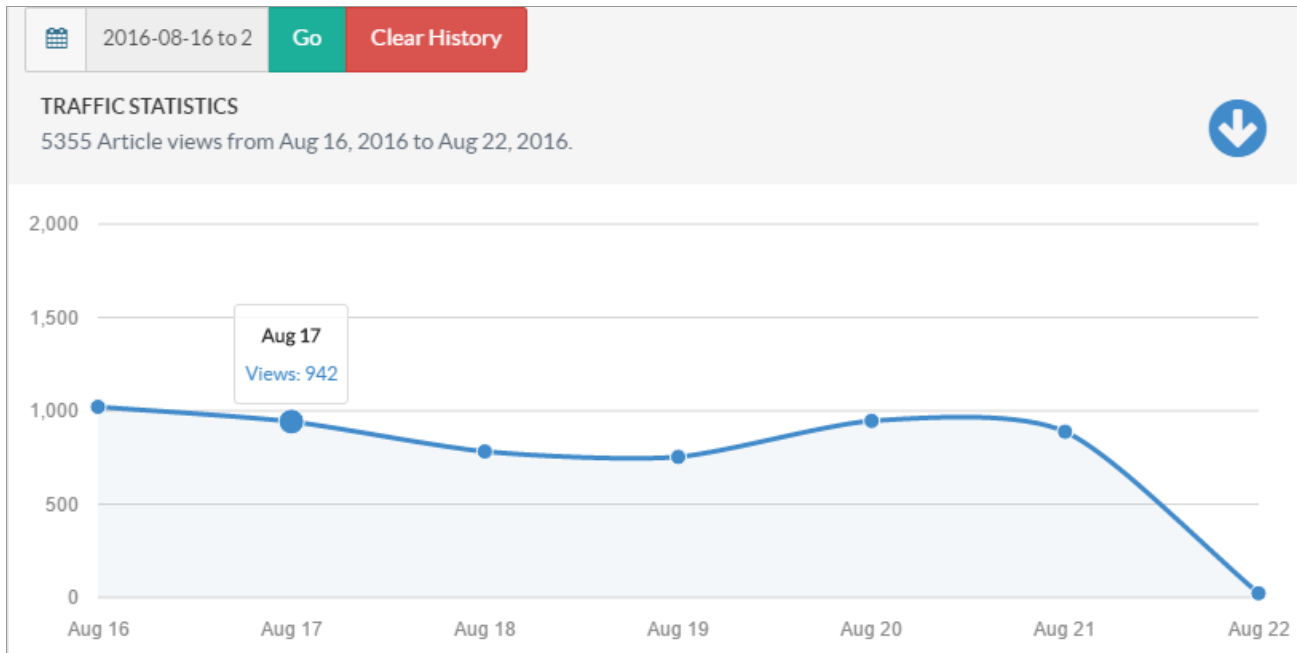


# Knowledge Base Traffic Statistics

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8.88K 0

Expand "**Statistics**" section in left navigation bar and click on "**Traffic**" link to view reports related to the visitors' traffic in the knowledge base. The report displays the line chart and tabular representation of article views as shown below:



- X-axis of the graph shows the dates for the article hits.
- Y-axis of the graph shows the number of articles viewed by users with respect to the date in X-axis.
- You can set range of the date in date tab to view statistics corresponding to that range. To achieve this, select the date range from the date drop-down and click on **Go** button.
- You can also click on "**Clear History**" button to remove the traffic statistics of specified time.

5355 Visits   765 Visits/Day		
Mon, Aug 22nd, 2016	0.43% (23)	<div style="width: 0.43%;"></div>
Sun, Aug 21st, 2016	16.58% (888)	<div style="width: 16.58%;"></div>
Sat, Aug 20th, 2016	17.67% (946)	<div style="width: 17.67%;"></div>
Fri, Aug 19th, 2016	14.06% (753)	<div style="width: 14.06%;"></div>
Thu, Aug 18th, 2016	14.6% (782)	<div style="width: 14.6%;"></div>

- A tabular representation of articles is shown in the figure above. The total number of articles views in specified date range along with the average views per day (5355 Visits | 765 Visits/Day) is displayed in a header row.
- The first column of the table displays the date on which articles have been viewed. The date is displayed according to the range you have specified.
- The second column of the table displays percentage share of a number of article views of that date with respect to the total number of articles views for the whole specified time period. Number of article views is enclosed in brackets.
- The third column is the graphical representation of the second column.

## 12 Forbidden

You don't have permission to access this resource.

Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.

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### Custom Fields

**Applicable To:** Standard Edition, Standard (Multi-Language) Edition, Enterprise Edition (MySQL), Enterprise Multi-Language Edition (MySQL), Enterprise Edition (SQL Server), Enterprise Multi-Language Edition (SQL Server)

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Online URL: <https://www.phpkb.com/kb/article/knowledge-base-traffic-statistics-119.html>

## 2<sup>0</sup> Forbidden

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