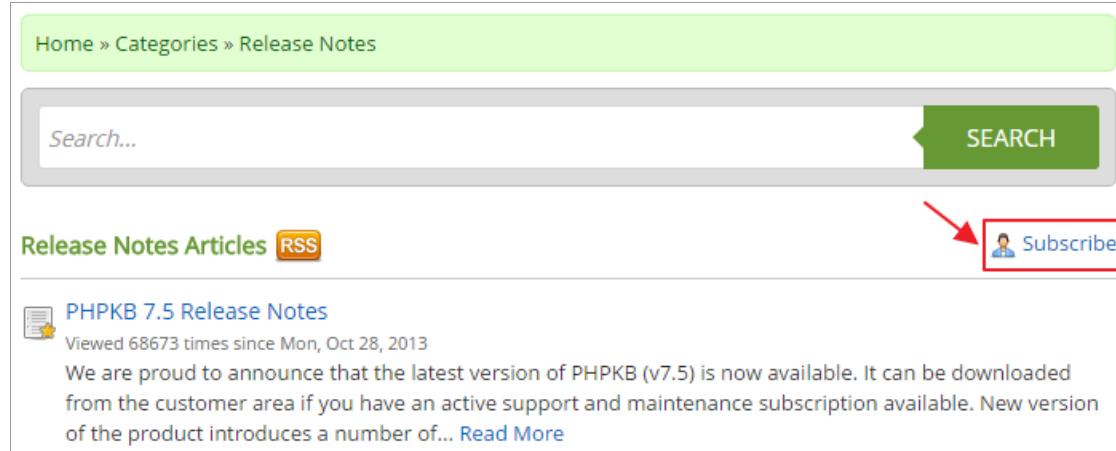


# Subscribing to a category

 Gurjeet Kaur

 3.54K  0

Users subscribed to knowledge base categories are **Category Subscribers**. They are notified when an article is added to the subscribed category. Click **Subscribe** link available on category page as shown in the figure below for subscribing to knowledge base category.



The screenshot shows a 'Release Notes' category page. At the top, there's a search bar with a 'SEARCH' button. Below the search is a section for 'Release Notes Articles' with an 'RSS' link. A news item about 'PHPKB 7.5 Release Notes' is listed, showing it was viewed 68673 times since Mon, Oct 28, 2013. The text describes the latest version of PHPKB (v7.5) and provides a 'Read More' link. A red arrow points to a 'Subscribe' button in the bottom right corner of the page.

When you click on **subscribe** link, Subscribe to Category input screen will be displayed as shown below:



The screenshot shows a 'Subscribe to Category 'Statistics'' form. It asks for name and email to be notified. Fields include 'Your Name' (Steve Smith), 'Email Address' (admin@example.com), and a checkbox for 'Subscribe to Subcategories' (unchecked). Buttons at the bottom are 'Subscribe Me' (blue) and 'Cancel'.

You need to submit following details:

- **Your Name:** Type-in your name in this field.
- **Email Address:** Enter your email address so that you can be notified when new articles are added to this category.
- **Subscribe to Subcategories:** Enable this option, if you want to get a notification for newly posted articles of sub-categories as well.
- Click "**Subscribe Me**" button to subscribe or you can click **Cancel** button to abandon the subscription process.

Your subscription has been created in the knowledge base. However, to activate your subscription, you need to click on the link sent in the confirmation email.

## Custom Fields

**Applicable To:** Standard Edition, Standard (Multi-Language) Edition, Enterprise Edition (MySQL), Enterprise Multi-Language Edition (MySQL), Enterprise Edition (SQL Server), Enterprise Multi-Language Edition (SQL Server)

## Forbidden

You don't have permission to access this resource.

Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.

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