

How to Add New language in PHPKB Knowledge Base?

👤 Palwinder Singh

👁 5.54K 💬 0

If you are looking to have more than one (default English) language in your knowledge base then you must have purchased a Multi-Language edition of PHPKB Knowledge Base Software. Here are the steps how to add a new language in PHPKB:

STEPS:

1. Log in to **Administrator Control Panel** as **Superuser**.
2. Go to **Languages** section and click **Add New** option.
3. Choose a desired **Language Name** from the drop down list. For your kind information, there are two variations for Chinese languages – 1) **Chinese Simplified** and 2) **Chinese Traditional**.
4. Then enter **Title** for your language. This is just a custom name of your language that will be visible in the drop down language menu (if specified), otherwise, the language name will be used, instead.
5. Select **Text Direction** option fittingly There are two options: Left-to-right (LTR) or Right-to-left (RTL). **RTL** is the writing system known as **right-to-left (RTL)** in which script runs from the right-hand side of a page and concludes on the left-hand side, such as in Arabic, Hebrew and Urdu.
6. Finally, we have **Visibility** option that states that whether this language would appear under available languages of drop down language menu in public area.
7. Save your changes.
8. Whenever a new language is added in PHPKB (version 8.0), it copies / inherits all language variables (or language text) from default **English** language, and you need to translate everything by clicking **Edit** option from the **Actions** drop down on **Manage Languages** page or you can assign this translation job to any native translator. Now, you can start populating your knowledge base with categories, articles, etc.

That's all!

Custom Fields

Applicable To: Standard (Multi-Language) Edition, Enterprise Multi-Language Edition (MySQL), Enterprise Multi-Language Edition (SQL Server)

Online URL: <https://www.phpkb.com/kb/article/how-to-add-new-language-in-phpkb-knowledge-base-152.html>

1#Forbidden

You don't have permission to access this resource.

Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.