How to upgrade from PHPKB version 7.x to 8.0

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Here are the steps - how to upgrade from PHPKB 7.x to 8.0.

STEPS:

1. **Take Backup** : Create a backup copy of your current database that is being used by PHPKB 7.x.
2. **Unzip Upgrade Package** : Unzip the contents of upgrade package downloaded. You will see a folder called " **phpkbv8** ".
3. **Uploading Upgrade Package** : Upload this folder " **phpkbv8** " to the same server of your existing knowledge base, i.e. " **phpkbv7x** ". This means, if your existing knowledge base can be accessed at http://www.yourdomain.com/phpkbv7x/ then the new version package should be accessible at http://www.yourdomain.com/phpkbv8/
4. **Initiate PHPKB Installer:** Then initiate PHPKB Installer by navigating to the version 8 via web browser (as mentioned in **Step 3**) and follow onscreen instructions to **Upgrade** .
5. **Copy Important Files:** When Upgrade process is finished then copy " **assets** " folder from version 7.x folder and put it under the new one. You can check & change read/write permissions of " **assets/** " & " **assets/tmp/** " folders that you have just pasted under " **phpkbv8** " folder. Likewise, copy all language files that are present in " **phpkbv7x/admin/languages/** " folder and put them inside the new one, i.e. " **phpkbv8/admin/languages/** " folder and set relevant read/write permissions of all files.
6. At last, take a test drive to see how it goes.

> 💡 **NOTE:** If you are using a non-multi-language edition of PHPKB Software then skip copying language files as there is none.

That's all!

Custom Fields

Applicable To: Standard Edition, Standard (Multi-Language) Edition, Enterprise Edition (MySQL), Enterprise Multi-Language Edition (MySQL), Enterprise Edition (SQL Server), Enterprise Multi-Language Edition (SQL Server)

Online URL: https://www.phpkb.com/kb/article/how-to-upgrade-from-phpkb-version-7-x-to-8-0-153.html

[1]Forbidden

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Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.