

# How to upgrade from PHPKB version 7.x to 8.0

Palwinder Singh

6.46K 0

Here are the steps - how to upgrade from PHPKB 7.x to 8.0.

## STEPS:

- 1. Take Backup** : Create a backup copy of your current database that is being used by PHPKB 7.x.
- 2. Unzip Upgrade Package** : Unzip the contents of upgrade package downloaded. You will see a folder called "**phpkbv8**".
- 3. Uploading Upgrade Package** : Upload this folder "**phpkbv8**" to the same server of your existing knowledge base, i.e. "**phpkbv7x**". This means, if your existing knowledge base can be accessed at <http://www.yourdomain.com/phpkbv7x/> then the new version package should be accessible at <http://www.yourdomain.com/phpkbv8/>
- 4. Initiate PHPKB Installer:** Then initiate PHPKB Installer by navigating to the version 8 via web browser (as mentioned in **Step 3**) and follow onscreen instructions to **Upgrade** .
- 5. Copy Important Files:** When Upgrade process is finished then copy "**assets**" folder from version 7.x folder and put it under the new one. You can check & change read/write permissions of "**assets/**" & "**assets/tmp/**" folders that you have just pasted under "**phpkbv8**" folder. Likewise, copy all language files that are present in "**phpkbv7x/admin/languages/**" folder and put them inside the new one, i.e. "**phpkbv8/admin/languages/**" folder and set relevant read/write permissions of all files.
6. At last, take a test drive to see how it goes.

 **NOTE:** If you are using a non-multi-language edition of PHPKB Software then skip copying language files as there is none.

That's all!

## Custom Fields

**Applicable To:** Standard Edition, Standard (Multi-Language) Edition, Enterprise Edition (MySQL), Enterprise Multi-Language Edition (MySQL), Enterprise Edition (SQL Server), Enterprise Multi-Language Edition (SQL Server)

Online URL: <https://www.phpkb.com/kb/article/how-to-upgrade-from-phpkb-version-7-x-to-8-0-153.html>

# Forbidden

You don't have permission to access this resource.

Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.