I am getting "The File Type is not allowed" error, what shall I do?

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PROBLEM: When I upload an image or video file I get "<u>The File Type is not allowed</u>" error (see image below):

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Can you help me to solve the problem?

SOLUTION: The files that are uploaded via Asset Manager of WYSIWYG Editor are controlled through:

Manage Settings » Miscellaneous tab » WYSIWYG Editor Settings section » Allowed Files

Just put in the desired extension separated by a comma and click **Save** or **Save Changes** button. For example: gif,jpg,jpeg,png,mp4,mov,flv

WYSIWYG EDITOR SETTINGS	
Use WYSIWYG Editor?	Yes SAVE
Allowed Files 😮	gif.jpg.jpeg,png,mp4,mov,flv

As we can see clearly, we have allowed **.gif**, **.jpg**, **.jpeg**, **.png**, **.mp4**, **.mov** & **.flv** (don't put a **dot** (.), instead, use a **comma** (,) in the allowed files list to separate files) images/video files format.

That's it!

Custom Fields

Applicable To: Standard Edition, Standard (Multi-Language) Edition, Enterprise Edition (MySQL), Enterprise Multi-Language Edition (MySQL), Enterprise Edition (SQL Server), Enterprise Multi-Language Edition (SQL Server)

Online URL: https://www.phpkb.com/kb/article/i-am-getting-the-file-type-is-not-allowed-error-what-shall-i-do-164.html