

I have configured SEO Settings in PHPKB but they do not seem to be working. Please help!

Problem: I have enabled SEO Friendly URLs setting in PHPKB (as shown below):

SEO FRIENDLY URLS SETTINGS

Enable SEO Friendly URLs?

☒ Yes

Use SEO Friendly URLs

☒ Professional URLs
(e.g.: http://kb.supracom.nl/article/article-title-is-here-1.html)

☐ Simple URLs
(e.g.: http://kb.supracom.nl/article/article-title-is-here.html)

☐ Classic URLs
(e.g.: http://kb.supracom.nl/article-1.html)

Also verified that Apache **mod_rewrite** module was loaded:

Apache Version	Apache
Apache API Version	20120211
Server Administrator	[no address given]
Hostname:Port	kb.supracom.nl:80
User/Group	www-data(33)/33
Max Requests	Per Child: 0 - Keep Alive: on - Max Per Connection: 100
Timeouts	Connection: 300 - Keep-Alive: 5
Virtual Server	Yes
Server Root	/etc/apache2
Loaded Modules	core mod_so mod_watchdog http_core mod_log_config mod_logio mod_version mod_unixd mod_access_compat mod_alias mod_auth_basic mod_authn_core mod_authn_file mod_authz_core mod_authz_host mod_authz_user mod_autoindex mod_deflate mod_dir mod_env mod_filter mod_mime prefork mod_negotiation mod_perl mod_php5 mod_python mod_reqtimeout mod_rewrite mod_setenvif mod_socache_shmcb mod_ssl mod_status

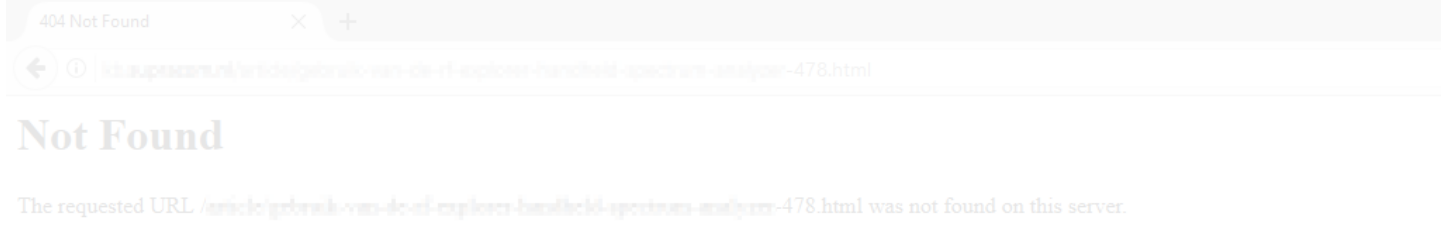
Directive	Local Value	Master Value
engine	1	1
last_modified	0	0
xbithack	0	0

but still no luck. I get 404 not found error:

1Forbidden

You don't have permission to access this resource.

Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.



Solution: Check in your VirtualHosts (and then httpd.conf) configuration files for the **AllowOverride** directive.

Set it to allow all declaration inside an **.htaccess** file:

```
AllowOverride All
```

That's all!

Custom Fields

Applicable To: Standard Edition, Standard (Multi-Language) Edition, Enterprise Edition (MySQL), Enterprise Multi-Language Edition (MySQL), Enterprise Edition (SQL Server), Enterprise Multi-Language Edition (SQL Server)

Online URL: <https://www.phpkb.com/kb/article/i-have-configured-seo-settings-in-phpkb-but-they-do-not-seem-to-be-working-please-help-165.html>

2nd Forbidden

You don't have permission to access this resource.

Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.