

# I have configured SEO Settings in PHPKB but they do not seem to be working. Please help!

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15.91K 0

**Problem:** I have enabled SEO Friendly URLs setting in PHPKB (as shown below):

SEO FRIENDLY URLS SETTINGS

Enable SEO Friendly URLs?  Yes

Use SEO Friendly URLs  Professional URLs  
(e.g.: <http://kb.supracom.nl/article/article-title-is-here-1.html>)

Simple URLs  
(e.g.: <http://kb.supracom.nl/article/article-title-is-here.html>)

Classic URLs  
(e.g.: <http://kb.supracom.nl/article-1.html>)

Also verified that Apache **mod\_rewrite** module was loaded:

Apache Version	Apache
Apache API Version	20120211
Server Administrator	[no address given]
Hostname:Port	<a href="http://supracom.nl/80">http://supracom.nl/80</a>
User/Group	www-data(33)/33
Max Requests	Per Child: 0 - Keep Alive: on - Max Per Connection: 100
Timeouts	Connection: 300 - Keep-Alive: 5
Virtual Server	Yes
Server Root	/etc/apache2
Loaded Modules	core mod_so mod_watchdog http_core mod_log_config mod_logio mod_version mod_unixd mod_access_compat mod_alias mod_auth_basic mod_auth_core mod_auth_file mod_authz_core mod_authz_host mod_authz_user mod_autoindex mod_deflate mod_dir mod_env mod_filter mod_mime prefork mod_negotiation mod_perl mod_php5 mod_python mod_reqtimeout mod_rewrite mod_setenvif mod_socache_shmcb mod_ssl mod_status

Directive	Local Value	Master Value
engine	1	1
last_modified	0	0
xbitack	0	0

but still no luck. I get 404 not found error:

## 1Forbidden

You don't have permission to access this resource.

Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.

## Not Found

The requested URL `/article/gebruik-van-de-af-exploer-handheld-spectrum-analyse-478.html` was not found on this server.

**Solution:** Check in your VirtualHosts (and then httpd.conf) configuration files for the **AllowOverride** directive.

Set it to allow all declaration inside an **.htaccess** file:

```
AllowOverride All
```

That's all!

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### Custom Fields

**Applicable To:** Standard Edition, Standard (Multi-Language) Edition, Enterprise Edition (MySQL), Enterprise Multi-Language Edition (MySQL), Enterprise Edition (SQL Server), Enterprise Multi-Language Edition (SQL Server)

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Online URL: <https://www.phpkb.com/kb/article/i-have-configured-seo-settings-in-phpkb-but-they-do-not-seem-to-be-working-please-help-165.html>

## 2<sup>o</sup> Forbidden

You don't have permission to access this resource.

Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.