

# Why should I renew my software maintenance?

 Ajay Chadha

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Renewing your software maintenance & support subscription is entirely optional, but it will ensure your continued access to the following great benefits:

1. [Technical Support](#)
2. [Software Updates](#)
3. [Peace of mind](#)

Another option that might be available to you is to upgrade your license. Upgrades include 12 months of software maintenance and are therefore an attractive alternative.

## 1. Technical Support

You'll continue to receive technical support for another 12 months. Technical support is available to you via our online support system.

## 2. Software Updates

PHPKB knowledge base software continues to evolve via frequent and significant updates. If you're after new features, ever-improving usability and the latest innovations in issue tracking, active software maintenance ensures you continue to receive all the latest software updates for another 12 months.

## 3. Peace of mind

If customer support is important to the success of your business and you use PHPKB Knowledge Base Software for a self-service-based customer support knowledge base system, then having a guaranteed direct line of contact to a committed support team offers fantastic peace of mind. Renewing now ensures that the privileges of software maintenance continue uninterrupted.

## Order your Support Renewal today

If you wish to renew your software maintenance or upgrade your PHPKB license, simply submit your order using our [secure online order form](#).

Online URL: <https://www.phpkb.com/kb/article/why-should-i-renew-my-software-maintenance-18.html>

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