Upgrade Instructions from PHPKB v6.0 or v7.x or v8.0 to v9.0

Palwinder Singh

● 9.08K ● 0

If you're planning to perform the upgrade on your existing knowledge base version 6.x / 7.x / 8.0 to PHPKB 9.0 then please follow the steps as explained below.

UPGRADE STEPS:

- 1. Generate the backup of your existing PHPKB (v6.x / v7.x / v8.0) Database.
- 2. Create a new database on your server and import the backed up database (you have taken at Step 1).
- 3. Upload version 9.0 package to your server.
- 4. Copy all files & folders from "/assets/" folder from your old knowledge base and put it under the same folder in v9 package.
- 5. Run the installer of version 9.0 by accessing its folder through any web browser.
- 6. Choose **Upgrade** option during install.
- 7. Supply details as requested and complete the upgrade.
- 8. Copy all the files except en.php from "/admin/languages/" folder from your old knowledge base and put them under the same location in new package.

Note: This step applies to Multi-Language editions only and if you are not using any Multi-Language edition then simply skip this step.

That's all! You're done!

Custom Fields

Applicable To: Standard Edition, Standard (Multi-Language) Edition, Enterprise Edition (MySQL), Enterprise Multi-Language Edition (MySQL), Enterprise Edition (SQL Server), Enterprise Multi-Language Edition (SQL Server)

Online URL: https://www.phpkb.com/kb/article/upgrade-instructions-from-phpkb-v6-0-or-v7-x-or-v8-0-to-v9-0-182.html

¹Forbidden

You don't have permission to access this resource.

Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.