

# How can I purchase a maintenance renewal?

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To order a maintenance renewal, please complete the [secure online order form](#). Using the order form, you can renew a product that you are associated with or provide us with the details of the product which you wish to renew.

Once that is done, a quote or invoice and licensing agreement will be sent via email. If credit card details are not provided through the secure online form, the quote can be paid by mailed cheque, faxed/phoned credit card, or direct bank transfer. License and any relevant source downloads can be accessed online on confirmation of payment.

## What happens after the purchase of renewal?

Following payment confirmation, a new license key will be issued and an email will be sent to you with the new license key. You can also access this new license key via the Customer section of our website. The existing installation can be updated by copying and pasting the new license key into the "**License Details**" page of the product's admin section.

Online URL: <https://www.phpkb.com/kb/article/how-can-i-purchase-a-maintenance-renewal-19.html>