

What are the differences between public and private articles in a knowledge base?

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Public articles – The documents that are accessible or open/available to people at large/general public. These are not confidential. Every person is free to access it without permission of any kind. In the context of a knowledge base, public articles are saved/presented under public categories.

Private articles – Contrary to the above, these are privileged and proprietary documents belonging to a particular user or group of users. This is the prerogative of the person to whom they belong to show/disclose or not to any other person. An unauthorized access request is denied to prevent the breach of confidentiality/privacy. In the context of a knowledge base, private articles are saved/presented under [private categories](#) and access to such categories is provided via [user groups](#).

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