

How do I receive the software after purchase?

2 Ajay Chadha August 5, 2011 Pre-Sales FAQ

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Your software license will be e-mailed to you as soon as your purchase has been verified. In most of the cases, licenses are sent out the same day as your purchase. As soon as your order has been verified, you will receive two emails from us at the email address specified by you while placing the order. First email contains the order details and second email contains the download link along with your license key. The download link expires after 48 hours but can be reactivated upon request.

You would be granted access to the customer area, where you can view your order history and place a re-download request. If you have not received our emails, please check your spam filter or spam software has not filtered or deleted the emails.

We understand your urge to receive the software immediately after the purchase, however our payment processing company uses an extra layer of security to prevent fraudulent orders and that is why they need some extra time (1-2 hours) to verify your order from the credit card authorities.

Online URL: <https://www.phpkb.com/kb/article/how-do-i-receive-the-software-after-purchase-2.html>