PHPKB Knowledge Base Software - Installation Tutorial



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PHPKB knowledge base software is extremely easy and straightforward to install. You just need to upload the files from the archive, navigate to the URL, and follow the installer. In this tutorial, we are going to cover the installation step by step.

System Requirements

In order to make sure your server meets the requirements for installing PHPKB knowledge base software, please refer to the System Requirements page on our website.

Unzipping Contents

After purchasing the PHPKB knowledge base software from our site, you will receive an email with your license key along with a download link to a zip file containing the script files. The first step is to unzip (extract) the archive somewhere on your hard drive. You end up with a "phpkbv9" folder, which contains the files and folders of our knowledge base software.

Uploading

You need to upload the contents of the phpkbv9 folder somewhere on your site. For the purposes of this tutorial, we will assume that you chose to upload the contents to http://www.domain.com/kb/, however, any path will do. You can upload the contents to a separate subdomain or a subfolder. It is only important to make the address descriptive, as this is the URL that is going to be visible to your visitors.

For uploading the folder to your hosting account, you can use any FTP client.

Installation Procedure

To start up the installation, you need to navigate to the URL you uploaded your knowledge base files to in the previous step. The installer will automatically fire up.

Welcome Screen

Welcome Screen of the installation wizard is purely informative, and it asks you whether you would like to do a fresh install or upgrade your previous knowledge base to the latest version. You should see a "Start Installation" button right away.



PHPKB INSTALLER An easy to use step by step installation wizard.

INSTALLATION PROGRESS

WELCOME TO PHPKB INSTALLATION WIZARD

() If you are just starting with PHPKB, you may want to review the **Installation Tutorial** available in our knowledge base, or view the list of **System Requirements** to make sure that your system has what it needs to run PHPKB Knowledge Base Software successfully. Click on the button below to start the installation process.

Choose Installation Type

Install (Fresh Installation)

Upgrade From PHPKB [6.x / 7.x / 8.x] To PHPKB 9.0 Standard Edition

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Step 1 - Required Components & License Key

Step one of the installation wizard checks for required components to be installed as well as some optional components. It also performs a file write check to make sure that certain folders have file write permissions. Then it requires you to enter the license key that was received when you purchased the PHPKB knowledge base software.



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		STEP: 1 OF 3	
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System Reg	uirements		
Required Compor	ients		
PHP version: PHP MySQLi API: Create files:	 7.1.1 Available Available Available 	PHP Sessions: MySQL version: Backups folder:	 Available 5.0.1 Available
GD extension:	⊘ Available	Mod Rewrite:	⊘ Available
License Key	,		
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Step 2 - MySQL Login Details

Step two requires you to enter your MySQL login details. These should be made available to you by your hosting provider or you can use your site admin console (PLESK, cPanel, or whatever your host provides) to create a new database, and if needed, a user account with access to the database. Be sure to include CREATE & ALTER privileges in addition to the standard Select/Insert/Update/Delete permissions for the user on the database.



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An easy to use step by step installation wizard.



STEP: 2 OF 3

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Knowledge Base Settings

Knowledge Base Name

PHPKB Knowledge Base

Knowledge Base URL

http://

Database Settings

MySQL Server

localhost

MySQL Username

nud.		
MySQL Password		
Quinified		
MySQL Database		
VENIR	TEST CONNECTION	
Contact Page Settings		
Contact Email Address (You can specify multiple email addres	sses separated by comma)	
adminiferance		

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TI	he script will not create any tables at this stage. It will only validate that you've filled in the correct data, by op	ening a test

The script will not create any tables at this stage. It will only validate that you've filled in the correct data, by opening a test connection to the database.

Step 3 - Account Details

In step three you choose the username and password for the superuser (administrator) account with which you are going to access the admin panel. Choose a secure username and password combination.



Confirm Password				
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Provide a valid email address at this step, as this is where you are going to receive your "Forgotten password" emails if you happen to need the feature.

You can change your password at any time from the admin control panel of PHPKB knowledge base software, but you cannot change your email or username.

Step 4 - Finishing The Installation

Pressing the "Finish" button will create all the tables in the database, populate them with sample data, and create your admin account.

Important!

Remember to delete the "Install" folder from your server with your FTP client once you've installed the PHPKB knowledge base software successfully.



PHPKB INSTALLER

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Enjoy your new PHPKB installation!

Custom Fields

Applicable To: Standard Edition, Standard (Multi-Language) Edition, Enterprise Edition (MySQL), Enterprise Multi-Language Edition (MySQL), Enterprise Edition (SQL Server), Enterprise Multi-Language Edition (SQL Server)

Online URL: https://www.phpkb.com/kb/article/phpkb-knowledge-base-software-installation-tutorial-21.html