

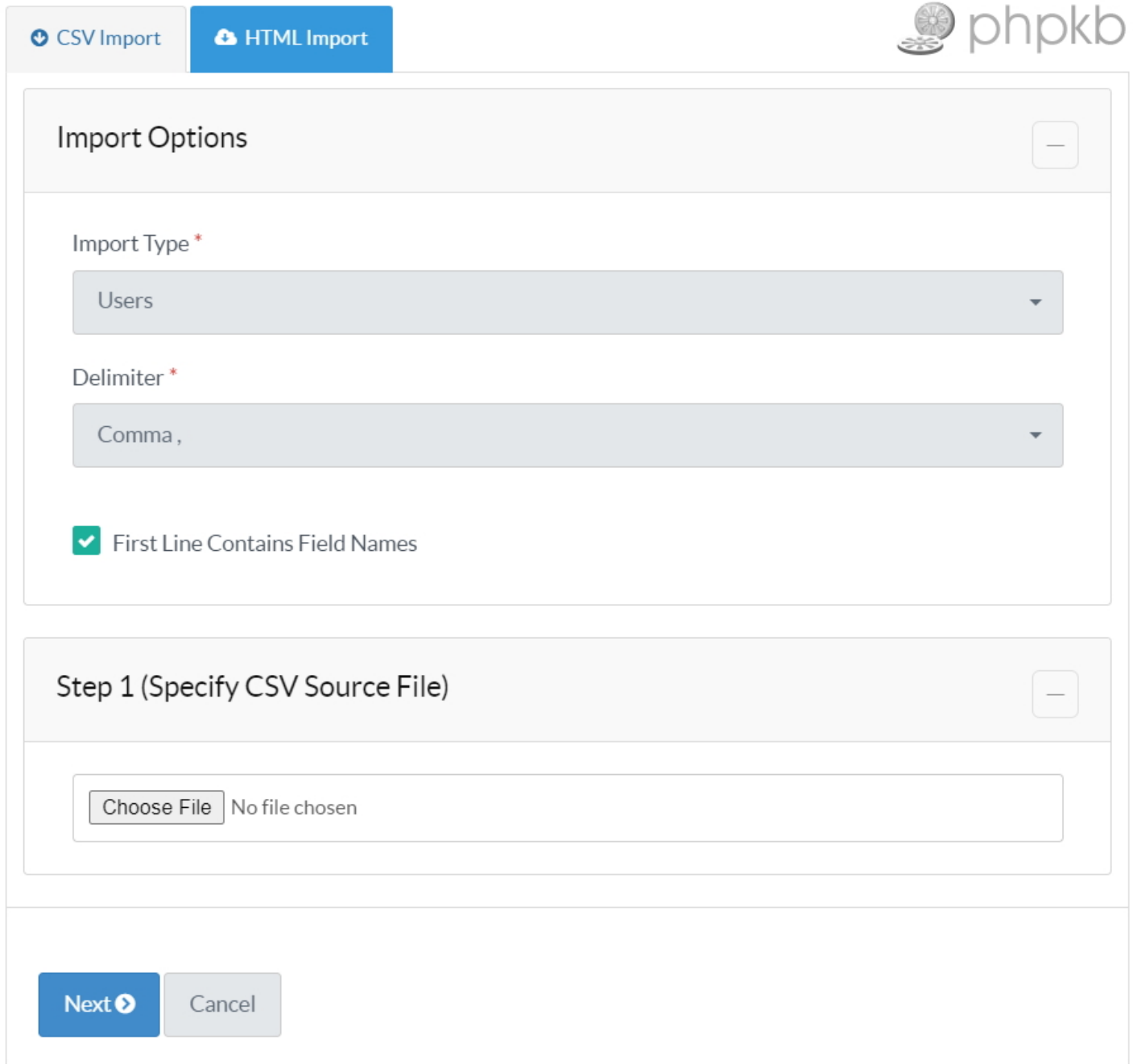
How to bulk load users into the knowledge base?

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There is a facility to bulk load (import) users in your knowledge base powered by PHPKB Software. You can bulk import users into PHPKB through the **CSV Import** section that can be accessed via:

Admin Dashboard > Tools > Import Data > CSV Import tab and select **Import Type** to be **Users** as shown in the screenshot below.



The screenshot displays the PHPKB administration interface for bulk importing users. It features two tabs: 'CSV Import' and 'HTML Import'. The 'Import Options' section contains the following settings:

- Import Type ***: Users
- Delimiter ***: Comma ,
- First Line Contains Field Names**

The 'Step 1 (Specify CSV Source File)' section includes a file selection area with a 'Choose File' button and the text 'No file chosen'. At the bottom, there are 'Next' and 'Cancel' buttons.

Then follow the onscreen instructions to load/import users.

Online URL: <https://www.phpkb.com/kb/article/how-to-bulk-load-users-into-the-knowledge-base-264.html>

1Forbidden

You don't have permission to access this resource.

Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.

2Forbidden

You don't have permission to access this resource.

Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.