

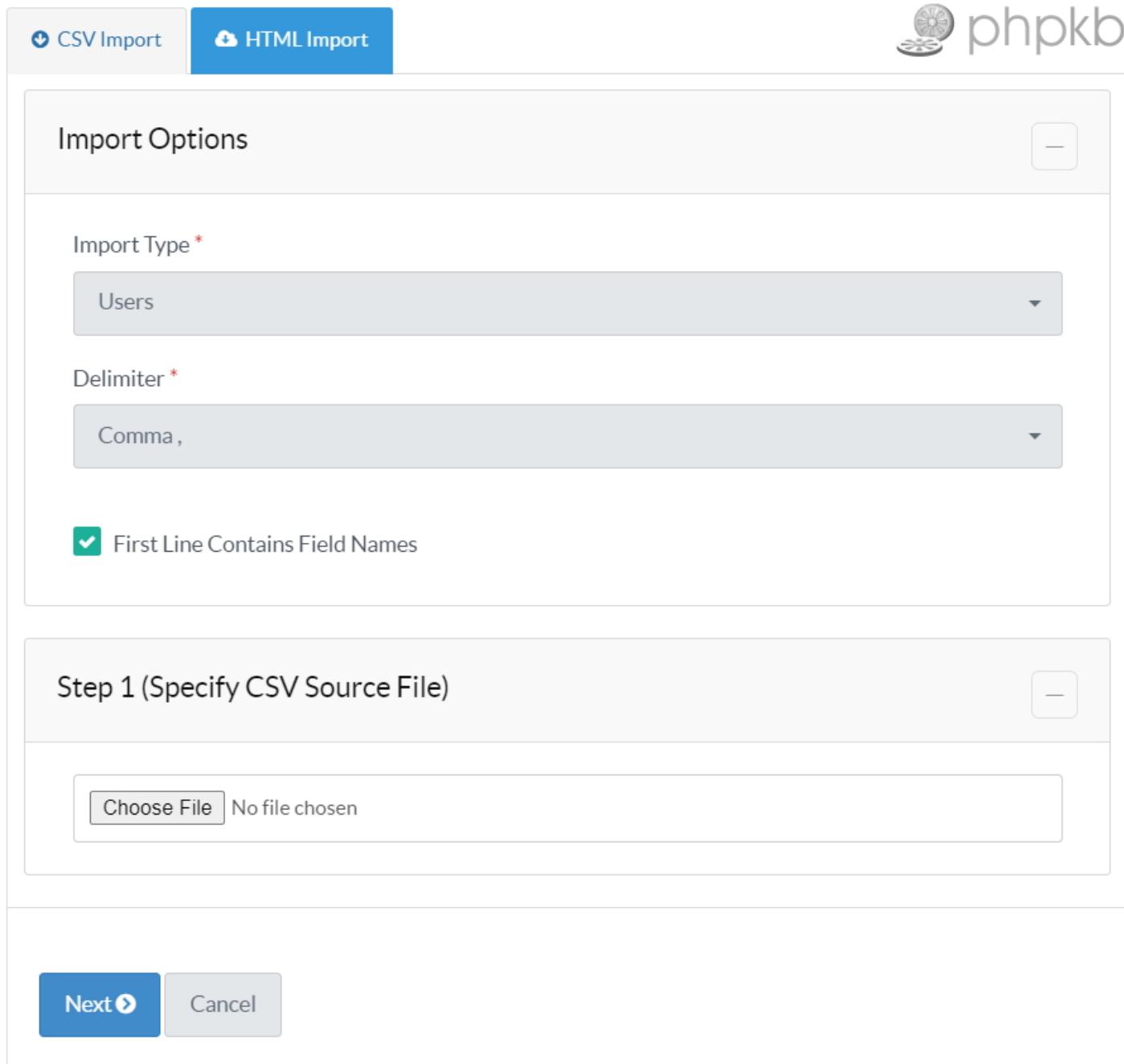
How to bulk load users into the knowledge base?

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4.29K 0

There is a facility to bulk load (import) users in your knowledge base powered by PHPKB Software. You can bulk import users into PHPKB through the **CSV Import** section that can be accessed via:

Admin Dashboard > Tools > Import Data > CSV Import tab and select Import Type to be **Users** as shown in the screenshot below.



The screenshot shows the 'CSV Import' tab selected in the top navigation bar. The main content area is titled 'Import Options' and contains the following fields:

- Import Type ***: A dropdown menu set to 'Users'.
- Delimiter ***: A dropdown menu set to 'Comma ,'
- First Line Contains Field Names**: A checked checkbox.

Below this is a section titled 'Step 1 (Specify CSV Source File)' with a 'Choose File' button and a message 'No file chosen'.

At the bottom are 'Next' and 'Cancel' buttons.

Then follow the onscreen instructions to load/import users.

Online URL: <https://www.phpkb.com/kb/article/how-to-bulk-load-users-into-the-knowledge-base-264.html>

Forbidden

You don't have permission to access this resource.

Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.

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