Is there a trial/development license available?

🖹 27 🔘 Ajay Chadha 🛗 March 5, 2022 🖿 Pre-Sales FAQ

We are planning our customer support portal and would like to use PHPKB for our knowledge base. We will be installing the KB on our server. Is there a trial/development license that you can give us to use while we perform the work of integrating PHPKB knowledge base software into our customer support portal?

Answer: Thanks for your interest in PHPKB Knowledge Base Software. Yes, we can provide you with a private hosted online trial of the PHPKB knowledge base software at our online test server so that you can try the product for 15 days before you decide to buy it. This would allow you to test the **knowledge base software** without restrictions of any kind. The privately hosted trial would be available, especially to you and your staff for testing it on our server. Please let us know if this could work for you so that we can set up a private 30-days online hosted trial for you.

What if I need a downloadable trial version of your knowledge base software?

If you would like to have a downloadable trial version of PHPKB knowledge base software that you can download and install on your own server for evaluation purposes, then you can contact us to get a 15-day trial version of the software. Please note that the downloadable trial version comes with encoded source code and requires the IonCube Loaders to be installed on your server for it to work. You can get the loaders from this link. The installation guide for installing IonCube loaders can be found at this link. The purchased version of PHPKB **knowledge base software** will come with full source code that is not encoded and that does not require installation of IonCube loaders.

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