How soon can I download the software after payment?

■ 3 ② Ajay Chadha ☐ February 19, 2020 ■ Pre-Sales FAQ

Download link is sent (via email) once an order has been verified and approved. The verification & approval process usually takes 2 to 5 hours but sometimes may be longer or a lot less. Our payment processing company performs a fraud check of the orders received to reject orders from people who choose to pay using stolen credit card details or compromised PayPal accounts, so we cannot provide instant downloads. We take fraud extremely seriously, and our payment processing company use a number of techniques to determine whether an order is genuine, clearly fraud, or requiring further investigation.

In most of the cases, orders are processed and download links are sent to the customers within 6-10 hours of the purchase.

Online URL: https://www.phpkb.com/kb/article/how-soon-can-i-download-the-software-after-payment-3.html