PHPKB 9.5 Upgrade Instructions

PHPKB 9.5 UPGRADE STEPS:

1. Generate the backup of your existing PHPKB (v6.x / v7.x / v8.0 / v9.0) Database.
2. Create a new database on your server and import the backed-up database (you have taken **Step 1**).
3. Upload the version 9.5 package to your server.
4. Copy all the files & folders from the "**/assets/**" folder from your old knowledge base and put it under the same folder in the v9.5 package.
5. Copy all the files from your old knowledge base's "**/uploads/**" folder and put them under the same one in the v9.5 package.
6. Run the installer of version 9.5 by accessing its folder through any web browser. For example https://your-domain.com/phpkbv95
7. Choose the **Upgrade** option during installation.
8. Supply details as requested and complete the upgrade.
9. Copy all the files (except **en.php**) from the "**/languages/**" folder from your old knowledge base and put them under the same location in a new package then configure all translation variables (that are missing) in all the existing languages (except **English**).
   Note: This step applies to **Multi-Language** editions only and if you are not using any Multi-Language edition then simply skip this step.
10. LDAP Authentication only: If you were using the LDAP Authentication in the old version then you would have to transfer those settings from the old version to the new version (v9.5) as explained below:
    i. Open the **configuration.php** file (that you have in the old version), and copy the following section:
       // --------------------------- Start of LDAP Settings -----------------------------
       ...
       ...
       ...
       // --------------------------- End of LDAP Settings -----------------------------
       (i.e. everything inside this block)
    ii. Paste it at the end of the **configuration.php** file (of the new version).
    iii. Save the new configuration file.

That's all! You're done!

[1]Forbidden

You don't have permission to access this resource.

Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.