PHPKB 9.5 Upgrade Instructions

 ⓐ 314

 ⓐ Palwinder Singh

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 ■ Documentation, Software Maintenance, Troubleshooting

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PHPKB 9.5 UPGRADE STEPS:

- 1. Generate the backup of your existing PHPKB (v6.x / v7.x / v8.0 / v9.0) Database.
- 2. Create a new database on your server and import the backed-up database (you have taken Step 1).
- 3. Upload the version 9.5 package to your server.
- 4. Copy all the files & folders from the "/assets/" folder from your old knowledge base and put it under the same folder in the v9.5 package.
- 5. Copy all the files from your old knowledge base's "/uploads/" folder and put them under the same one in the v9.5 package.
- 6. Run the installer of version 9.5 by accessing its folder through any web browser. For example https://your-domain.com/phpkbv95
- 7. Choose the **Upgrade** option during installation.
- 8. Supply details as requested and complete the upgrade.
- Copy all the files (except en.php) from the "/languages/" folder from your old knowledge base and put them under the same location in a new package then configure all translation variables (that are missing) in all the existing languages (except English).

Note: This step applies to **Multi-Language** editions only and if you are not using any Multi-Language edition then simply skip this step.

- 10. LDAP Authentication only: If you were using the LDAP Authentication in the old version then you would have to transfer those settings from the old version to the new version (v9.5) as explained below:
 - i. Open the configuration.php file (that you have in the old version), and copy the following section:

//	Start of LDAP Settings
•••	
//	End of LDAP Settings
(i ,	overything incide this block)

(i.e. everything inside this block)

- ii. Paste it at the end of the **configuration.php** file (of the new version).
- iii. Save the new configuration file.

That's all! You're done!

Online URL: https://www.phpkb.com/kb/article/phpkb-9-5-upgrade-instructions-314.html