

How to reorder categories in the knowledge base?

363 Ajay Chadha April 18, 2023 Categories

932 0

Categories can be reordered in a custom sort order via the “Priority” number column in the “Manage Categories” section (as shown below). This column stores the priority value for each category and you can set a custom integer value for each category.

ID	Name	Priority	Visible	Hits	Subcats	Articles	Actions
985	Agriculture	0	YES	137	6	25 29	Actions
961	Articles posted by Editor	0	YES	0	0	1 2	Actions
4	Articles posted by Writer <small>These are general FAQ articles</small>	11	NO	100	16	13 17	Actions
1078	base language category	0	YES	0	0	0 0	Actions
40	Default Category	0	YES	223	0	7 10	Actions
1	General FAQ	12	YES	377	1	22 27	Actions
1183	Hello (World)	0	YES	0	0	0 0	Actions

Once you've set the custom priority number for each category, make sure to change the “Display Order” of categories (in Tools > Manage Settings section) to “Priority” (as shown below) and save the settings.

KB LAYOUT SETTINGS

Front End Layout Fixed Fluid (100%)

Sidebar Width

Sidebar Orientation Left Right

Category Tree Layout Bordered Normal

Show Articles in Category Tree? Yes, show them

Category Articles Count? Show Hide

Sort Categories By Priority Alphabetic Order

Show Only Translated Content? Yes, show them

After applying these changes, the categories should be displayed in the custom sort order based on the "Priority" field in the public-facing section of the PHPKB knowledge base software. Make sure to test your changes thoroughly to ensure everything works as expected.

Online URL: <https://www.phpkb.com/kb/article/how-to-reorder-categories-in-the-knowledge-base-363.html>