How to reorder categories in the knowledge base?

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Categories can be reordered in a custom sort order via the "Priority" number column in the "Manage Categories" section (as shown below). This column stores the priority value for each category and you can set a custom integer value for each category.

📁 Public	🔒 Private	👥 Subscribers							➕ Add New
ID ⬍	**Name**		▲ **Priority** ⬍	**Visible** ⬍	**Hits** ⬍	**Subcats**	**Articles**	**Actions**	
985	⊞ 📁 Agriculture		0 ✏	YES	137	6	25	29	⚡ Actions ▾	
961	📁 Articles posted by Editor		0 ✏	YES	0	0	1	2	⚡ Actions ▾	
4	⊞ 📁 Articles posted by Writer These are general FAQ articles		11 ✏	NO	100	16	13	17	⚡ Actions ▾	
1078	📁 base language category		0 ✏	YES	0	0	0	0	⚡ Actions ▾	
40	📁 Default Category		0 ✏	YES	223	0	7	10	⚡ Actions ▾	
1	⊞ 📁 General FAQ		12 ✏	YES	377	1	22	27	⚡ Actions ▾	
1183	📁 Hello (World)		0 ✏	YES	0	0	0	0	⚡ Actions ▾	

Once you've set the custom priority number for each category, make sure to change the "Display Order" of categories (in Tools > Manage Settings section) to "Priority" (as shown below) and save the settings.

1. Forbidden

You don't have permission to access this resource.

Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.

After applying these changes, the categories should be displayed in the custom sort order based on the "Priority" field in the public-facing section of the PHPKB knowledge base software. Make sure to test your changes thoroughly to ensure everything works as expected.

Online URL: https://www.phpkb.com/kb/article/how-to-reorder-categories-in-the-knowledge-base-363.html

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