PHPKB 9.6 Knowledge Management Software - Release Notes

■ 400 **③** Ajay Chadha **¹¹** May 15, 2025 **■** Release Notes

We are thrilled to announce the release of **PHPKB Knowledge Management Software 9.6**, and we can't wait for you to explore its latest enhancements! This version is loaded with features designed to enhance efficiency, improve functionality, and provide more flexibility in managing your knowledge base. Let's take a closer look at what's new in version 9.6 and why it's the perfect time to **upgrade your license** today!

1. Full Compatibility with PHP 8.3.x

PHPKB v9.6 is now fully compatible with PHP 8.3.x, empowering your knowledge management system with the latest advancements in speed, security, and stability. This upgrade ensures your platform remains aligned with modern web development standards—offering improved performance, enhanced protection, and long-term reliability for your organization. Stay ahead of the curve by future-proofing your knowledge base with PHPKB 9.6.

PHPKB v9.6 Now Supports



2. Al MagicWriter: Automate Content Creation!

Meet **AI MagicWriter**, the newest addition powered by the **OpenAI API**. Imagine being able to generate content automatically with the click of a button! Whether you need articles, FAQs, or other resources, MagicWriter can help you save hours by creating engaging, relevant content instantly. Empower your teams with AI-driven writing to keep your knowledge base fresh and up-to-date.

3. Bulk Add/Delete Articles: Simplified Content Management

Managing your categories just got easier! With the new **Bulk Add/Delete Articles** feature, you can now effortlessly move or remove multiple articles at once. Perfect for restructuring your content or cleaning up outdated information in seconds, this

feature is a game-changer for admins who need quick solutions.

4. Improved File Organization for Faster Performance

Say goodbye to clutter and slowdowns! Assets and attachment files are now organized into separate folders by article, significantly improving the speed and efficiency of your file manager. You'll experience faster load times, especially in larger databases, making file management smoother than ever.

5. Dynamic Templates for Flexible Design and Content Presentation

Your knowledge base is unique, and now your design can be too. With **Dynamic Templates**, you can easily customize your content layout and presentation to reflect your brand's style or adapt to specific needs. Flexibility has never been this easy!

6. Enhanced Admin Search for Efficient Management

Managing large volumes of content? The **Enhanced Admin Search** feature helps you find what you're looking for with lightning speed. No more endless scrolling—just quick, relevant results, even for the most specific queries.

7. Additional Custom Layout Options

Make your knowledge base truly your own with **new custom layout options**. Tailor your user experience like never before, whether you're catering to specific audiences or creating visually engaging categories and articles.

8. Improved LDAP Functionality for Seamless Integration

For organizations using **Microsoft Active Directory**, version 9.6 offers **enhanced LDAP functionality**. Now you can manage your user directory more efficiently and enjoy smoother integration for better security and user management.

9. Enhanced API Features

API improvements allow for seamless integration and customization:

The Category API is now updated for greater flexibility.

You can now access Language listings through the API.

Articles now include custom fields via the API, making data handling even more efficient.

10. Improvement Area: Optimize Your Content!

Keep your knowledge base performing at its best with our **new Improvement Area** feature. This tool identifies **underperforming articles**, providing actionable data insights so you can improve your content and ensure users get the most value from your knowledge base.

Why Upgrade to PHPKB 9.6?

From the revolutionary **AI MagicWriter** to improved performance and customization features, PHPKB 9.6 is built to help your knowledge management platform work smarter, faster, and more intuitively. Don't miss out on these enhancements that will boost your team's productivity and improve your user experience.

Ready to Upgrade?

Login to your customer area, submit your request for upgrade to PHPKB 9.6 today and unlock the full potential of your knowledge base!

We look forward to seeing you take full advantage of the new features in this version. If you have any questions or need assistance with the upgrade, feel free to reach out to our support team.

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