

What is new in version 7 of PHPKB knowledge base software?

44 Ajay Chadha July 26, 2021 [Release Notes](#)

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We have majorly revamped our knowledge platform, PHPKB. The upcoming release i.e PHPKB 7.0, is the most significant release so far. A summary of all the new features in PHPKB 7.0 is available in the product summary for the release. We hope the new features will entice organizations to leverage 'PHPKB Knowledge Management Software' internally to help employees locate information to answer customer questions or externally for web self-service.



The introduction of PHPKB 7.0 creates new opportunities for organizations to efficiently harness their content to empower their customers and front-line employees. The new release includes a long list of new features mentioned below.

Important Information

Please Note that PHPKB 7.0 will be released on February 18, 2013. All PHPKB 6.0 customers that hold an active support subscription would be eligible to get the free upgrade to PHPKB 7.0 when it is released. Those, who do not have an active support subscription, still have a chance to renew their support and maintenance subscription right now and become eligible for a free upgrade to version 7.0 when it is officially released. If you have any questions, please feel free to contact the [sales team](#).

Have a look at some of the most exciting features in the upcoming release of PHPKB software.

What's new in PHPKB 7.0?

The features mentioned below are a part of both Standard as well as Enterprise Editions in version 7.0.

1. Implemented TinyMCE as the new WYSIWYG HTML Editor for authoring articles.
2. Category-wise access for admin users (writer, trusted-writer, and editor) so that they can operate only in the categories that are assigned to their admin group.
3. Facility for admin users to log in on the front-end knowledge base area using the same username and password as that of their admin account.
4. Facility to upload attachment files during article create/edit operations.
5. Facility to convert a public category to private and vice-versa.
6. Subscribe to the category feature for users so that they can subscribe to a category of their choice to receive email notifications whenever a new article is published under that category.
7. Added TreeView display for categories on the public area.
8. Added 3 layout themes for the knowledge base homepage.
9. Added 2 layout themes for the front-end article display page.
10. [Auto-Save facility](#) during article creation and modification that saves a copy of the content at regular time intervals to prevent loss of unsaved data and/or changes in case of a session timeout.
11. [Article Link Management](#).

- The upcoming features that are exclusive to Enterprise Editions of PHPKB 7.0 are:

- ### Article Link Management

AutoSave Feature

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