

# Is it possible to force users to login in order to see KB content?

48 Ajay Chadha August 6, 2021 Pre-Sales FAQ

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Yes, this facility is present in PHPKB knowledge base software so that you can restrict access to the knowledge base for only logged-in users. Please refer to the steps below to enable that setting.

1. Login to the admin control panel.
2. Go to the "Tools" » "Manage Settings" page.
3. There is a setting called "KB Access" as shown in the image below.

The screenshot shows the 'PHPKB Settings' page with several tabs: 'PHPKB Settings', 'Feature Settings', 'Article's Settings', and 'Miscellaneous Settings'. The 'General Settings' section includes 'Down for Maintenance?' and 'Product Details' (Software Version: PHPKB 7.0, Admin Users: 25, Support & Maintenance Period Till: Jan 28, 2014). The 'Knowledgebase Settings' section includes 'Knowledgebase Name' (PHPKB 7.0 Beta Release), 'Knowledgebase URL' (http://www.kbdemo.com/version7), and 'KB Access' (Restricted/Unrestricted). The 'KB Access' setting is highlighted with a red box, and a tooltip explains that 'Unrestricted' means KB is open to everyone, while 'Restricted' means only logged-in users can access it. The 'Mail Server Settings' and 'Database Settings' sections are also visible.

General Settings	
Down for Maintenance?	<input type="checkbox"/>
<b>Product Details</b>	
Software Version	PHPKB 7.0
Admin Users	25 (Upgrade License)   + Enter Upgrade License Key
Support & Maintenance Period Till	Jan 28, 2014 (349 days left) - Extend Support Subscription   +
Show Dashboard Notification <input checked="" type="checkbox"/>	
<b>Knowledgebase Settings</b>	
Knowledgebase Name	PHPKB 7.0 Beta Release ✓
Knowledgebase URL	http://www.kbdemo.com/version7 ✓
KB Access	<input type="radio"/> Restricted <input checked="" type="radio"/> Unrestricted ?
<b>Mail Server Settings</b>	
Outgoing Mail Server (SMTP)	<input checked="" type="radio"/> Default (Use my current settings) <input type="radio"/> Advanced (Use settings from mail server)
<b>Database Settings</b>	

4. You can set it as "Restricted" so that only logged-in users can access the KB.

Online URL: <https://www.phpkb.com/kb/article/is-it-possible-to-force-users-to-login-in-order-to-see-kb-content-48.html>