

Is it possible to force users to login in order to see KB content?

48 Ajay Chadha August 6, 2021 Pre-Sales FAQ

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Yes, this facility is present in PHPKB knowledge base software so that you can restrict access to the knowledge base for only logged-in users. Please refer to the steps below to enable that setting.

1. Login to the admin control panel.
2. Go to the "Tools" » "Manage Settings" page.
3. There is a setting called "KB Access" as shown in the image below.

The screenshot shows the 'PHPKB Settings' page with several tabs: 'PHPKB Settings', 'Feature Settings', 'Article's Settings', and 'Miscellaneous Settings'. The 'General Settings' tab is active. Under 'General Settings', there are options for 'Down for Maintenance?' and 'Product Details'. The 'Product Details' section includes 'Software Version' (PHPKB 7.0), 'Admin Users' (25 (Upgrade License) | Enter Upgrade License Key), and 'Support & Maintenance Period Till' (Jan 28, 2014 (349 days left) - Extend Support Subscription | Enter Upgrade License Key). There is also a checkbox for 'Show Dashboard Notification'. The 'Knowledgebase Settings' section includes 'Knowledgebase Name' (PHPKB 7.0 Beta Release) and 'Knowledgebase URL' (http://www.kbdemo.com/version7). The 'KB Access' setting is highlighted with a red box, showing two radio buttons: 'Restricted' and 'Unrestricted'. A tooltip explains that 'Unrestricted' means KB is open to everyone for access, while 'Restricted' means only logged-in users can access the KB. Below this are sections for 'Mail Server Settings' and 'Database Settings'.

General Settings	
Down for Maintenance?	<input type="checkbox"/>
Product Details	
Software Version	PHPKB 7.0
Admin Users	25 (Upgrade License) Enter Upgrade License Key
Support & Maintenance Period Till	Jan 28, 2014 (349 days left) - Extend Support Subscription Enter Upgrade License Key
	<input checked="" type="checkbox"/> Show Dashboard Notification
Knowledgebase Settings	
Knowledgebase Name	PHPKB 7.0 Beta Release ✓
Knowledgebase URL	http://www.kbdemo.com/version7 ✓
KB Access	<input type="radio"/> Restricted <input checked="" type="radio"/> Unrestricted ?
Mail Server Settings	
Outgoing Mail Server (SMTP)	<input checked="" type="radio"/> Default (Use my current settings) <input type="radio"/> Advanced (Use settings from mail server)
Database Settings	

4. You can set it as "Restricted" so that only logged-in users can access the KB.

Online URL: <https://www.phpkb.com/kb/article/is-it-possible-to-force-users-to-login-in-order-to-see-kb-content-48.html>