

# Is it possible to force users to login in order to see KB content?

48 Ajay Chadha August 6, 2021 Pre-Sales FAQ

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Yes, this facility is present in PHPKB knowledge base software so that you can restrict access to the knowledge base for only logged-in users. Please refer to the steps below to enable that setting.

1. Login to the admin control panel.
2. Go to the "Tools" » "Manage Settings" page.
3. There is a setting called "KB Access" as shown in the image below.

The screenshot shows the 'PHPKB Settings' interface. At the top, there are four tabs: 'PHPKB Settings' (selected), 'Feature Settings', 'Article's Settings', and 'Miscellaneous Settings'. Below the tabs, the settings are organized into sections: 'General Settings', 'Product Details', 'Knowledgebase Settings', 'Mail Server Settings', and 'Database Settings'. In the 'Knowledgebase Settings' section, the 'KB Access' setting is highlighted with a red rectangle. It has two radio button options: 'Restricted' and 'Unrestricted'. The 'Unrestricted' option is currently selected. A blue callout box points to the 'Unrestricted' option, containing the text: 'KB Access Unrestricted means KB is open to everyone for access. Restricted means that only logged in users can access the KB.'

4. You can set it as "Restricted" so that only logged-in users can access the KB.

Online URL: <https://www.phpkb.com/kb/article/is-it-possible-to-force-users-to-login-in-order-to-see-kb-content-48.html>