

Is it possible to force users to login in order to see KB content?

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Yes, this facility is present in PHPKB knowledge base software so that you can restrict access to the knowledge base for only logged-in users. Please refer to the steps below to enable that setting.

1. Login to the admin control panel.
2. Go to the "Tools" » "Manage Settings" page.
3. There is a setting called "KB Access" as shown in the image below.

The screenshot shows the 'PHPKB Settings' page with several tabs: 'PHPKB Settings', 'Feature Settings', 'Article's Settings', and 'Miscellaneous Settings'. The 'General Settings' section includes 'Down for Maintenance?' (checkbox), 'Product Details' (Software Version: PHPKB 7.0, Admin Users: 25 (Upgrade License) | Enter Upgrade License Key, Support & Maintenance Period Till: Jan 28, 2014 (349 days left) - Extend Support Subscription | Show Dashboard Notification (checkbox)). The 'Knowledgebase Settings' section includes 'Knowledgebase Name' (PHPKB 7.0 Beta Release), 'Knowledgebase URL' (http://www.kbdemo.com/version7), and 'KB Access' (Restricted/Unrestricted radio buttons). The 'KB Access' setting is highlighted with a red box, and a tooltip explains: 'KB Access: Unrestricted means KB is open to everyone for access. Restricted means that only logged in users can access the KB.' The 'Mail Server Settings' section includes 'Outgoing Mail Server (SMTP)' (Default/Advanced radio buttons).

4. You can set it as "Restricted" so that only logged-in users can access the KB.

Online URL: <https://www.phpkb.com/kb/article/is-it-possible-to-force-users-to-login-in-order-to-see-kb-content-48.html>

1#Forbidden

You don't have permission to access this resource.

Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.