

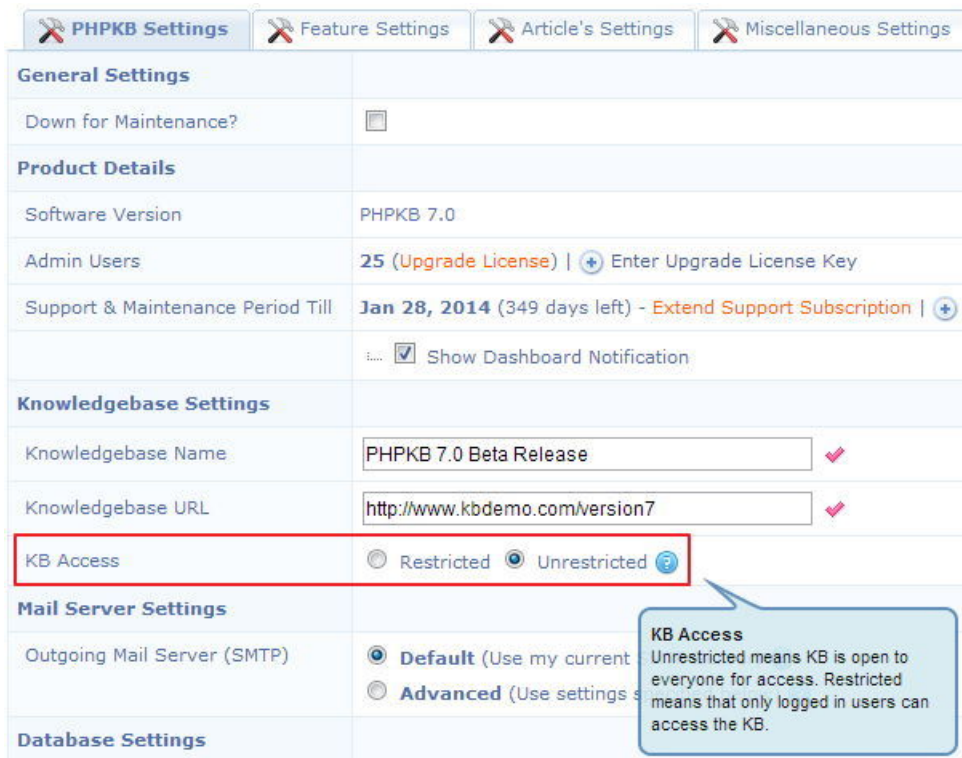
Is it possible to force users to login in order to see KB content?

48 Ajay Chadha August 6, 2021 Pre-Sales FAQ

13505 0

Yes, this facility is present in PHPKB knowledge base software so that you can restrict access to the knowledge base for only logged-in users. Please refer to the steps below to enable that setting.

1. Login to the admin control panel.
2. Go to the "Tools" » "Manage Settings" page.
3. There is a setting called "KB Access" as shown in the image below.



The screenshot shows the 'PHPKB Settings' page with several tabs: 'PHPKB Settings', 'Feature Settings', 'Article's Settings', and 'Miscellaneous Settings'. The 'General Settings' section includes 'Down for Maintenance?' (checkbox), 'Product Details' (Software Version: PHPKB 7.0, Admin Users: 25 (Upgrade License) | Enter Upgrade License Key, Support & Maintenance Period Till: Jan 28, 2014 (349 days left) - Extend Support Subscription | Show Dashboard Notification), 'Knowledgebase Settings' (Knowledgebase Name: PHPKB 7.0 Beta Release, Knowledgebase URL: http://www.kbdemo.com/version7), 'Mail Server Settings' (Outgoing Mail Server (SMTP): Default (Use my current settings) or Advanced (Use settings from mail server)), and 'Database Settings'. The 'KB Access' setting is highlighted with a red box and has a tooltip that reads: 'KB Access: Unrestricted means KB is open to everyone for access. Restricted means that only logged in users can access the KB.' The 'KB Access' setting is currently set to 'Unrestricted'.

4. You can set it as "Restricted" so that only logged-in users can access the KB.

Online URL: <https://www.phpkb.com/kb/article/is-it-possible-to-force-users-to-login-in-order-to-see-kb-content-48.html>