

How to set up folder permissions in Internet Information Services (IIS)?

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This article explains how to set up write permissions in the required folders for configuring IIS 7.0, 7.5, or 8.0 on Microsoft Windows Server for installation of [PHPKB Knowledge Base Software](#).

In order to install [PHPKB knowledge management software](#) on IIS, you need to set write permissions for following folders:

inetpub/wwwroot/phpkb/assets - for all file uploads

inetpub/wwwroot/phpkb/assets/tmp - for temporary storage of files uploaded from create/edit article page

inetpub/wwwroot/phpkb/sitemap - for sitemap generation

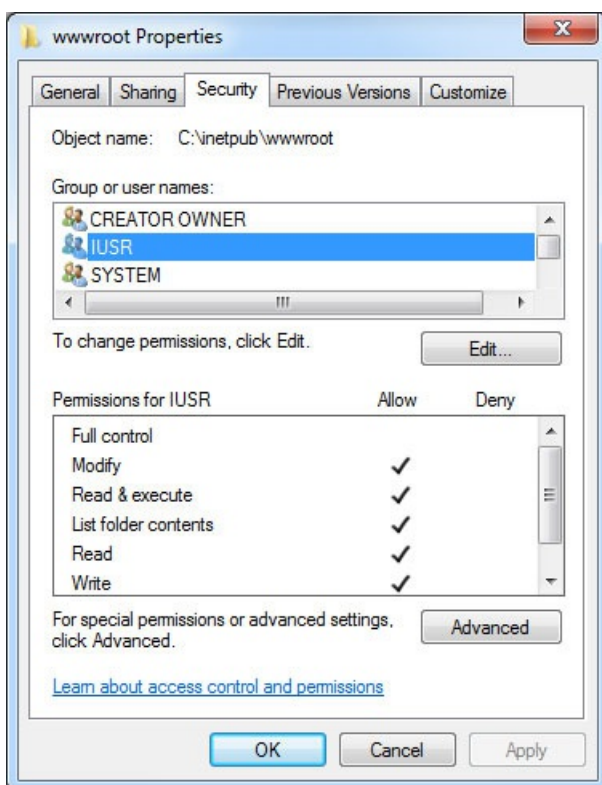
inetpub/wwwroot/phpkb/admin/include - to store KB configuration and settings file

inetpub/wwwroot/phpkb/admin/backups - to store backups of your knowledge base data

inetpub/wwwroot/phpkb/admin/languages - to store language files in multi-language edition

For each of the above folders, do the following:

1. Right-click the directory, then choose **Properties**
2. Go to the **Security** tab
3. Find the **IUSR** account (If IUSR is not in the list, add it by clicking **Edit**, then click **Add**, and then typing "IUSR" in the "Enter the object names to select" field.)
4. Highlight the user in the list, click **Edit**, and grant the account **Modify** and **Write** permissions



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