

Subscribing to an article

 Gurjeet Kaur

 3.94K  0

Subscribers get notified when the knowledge base articles are updated or published. There are two types of article subscribers:

1. **Knowledge Base Subscribers:** Individuals who have subscribed to receive emails for the newly published articles.
2. **Article Subscribers:** Individuals who have subscribed to receive emails on the update of existing articles.

How to subscribe as a KB Subscriber:

- Go to "**Subscribe as Knowledge Base**" section which is available in the footer section of front-end knowledge base.

Subscribe to Knowledge Base

Get notified when new articles are added to the knowledge base.

- Enter your email ID and click on "**Subscribe**" button to open "**Subscribe Me**" page.

Subscribe Me

To be notified by email when new articles are added to the knowledgebase, enter your name & email address in the field below.

Full Name *

Email Address *

Security Code * d8ca967

- Fill in the form and click on "**Subscribe Me**" button to subscribe to the knowledge base.

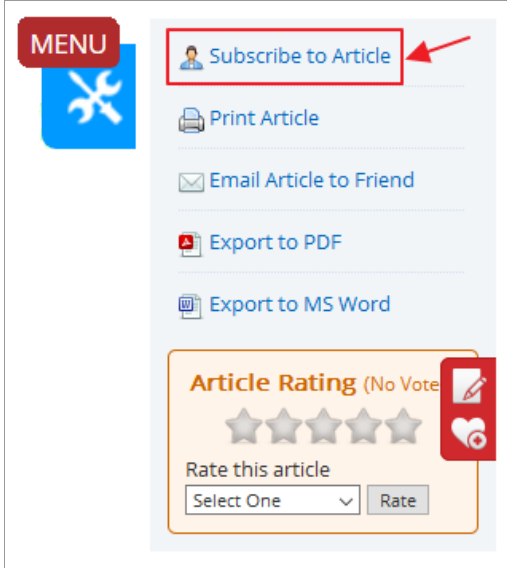
How to subscribe as article subscriber:

- Open article in front end area.
- Click on **Menu** button at the right side of article page and select "**Subscribe to Article**" option. This menu is available only if Theme1 is selected under Article Page Theme available under [Feature Settings](#).

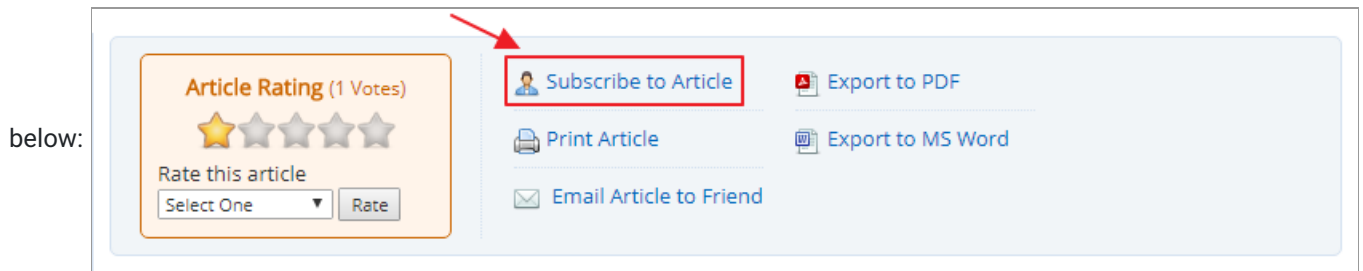
1²Forbidden

You don't have permission to access this resource.

Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.



- If the Article theme page is set as theme 2 then this menu is available at the end of the content as shown in the figure



- You will be redirected to 'Subscribe to Article' input screen. Enter your details like name, email address and verify a captcha code:

Subscribe to Article 'How to use Import From HTML Module?'

To be notified by email when this article is updated, enter your name & email address in the fields below.

Your Name *	<input type="text" value="Minisha Sharma"/>
Email Address *	<input type="text" value="min_isha_shrma@gmail.com"/>
Verify Code *	<input type="text" value="2182227"/> 2182227

- Click on **Subscribe Me** button for completing the subscription process.

Custom Fields

Applicable To: Standard Edition, Standard (Multi-Language) Edition, Enterprise Edition (MySQL), Enterprise Multi-Language Edition (MySQL), Enterprise Edition (SQL Server), Enterprise Multi-Language Edition (SQL Server)

Online URL: <https://www.phpkb.com/kb/article/subscribing-to-an-article-85.html>

2²Forbidden

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Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.