

# Subscribing to an article

85 Gurjeet Kaur August 10, 2017 Article Subscribers

6453 0

Subscribers get notified when the knowledge base articles are updated or published. There are two types of article subscribers:

1. **Knowledge Base Subscribers:** Individuals who have subscribed to receive emails for the newly published articles.
2. **Article Subscribers:** Individuals who have subscribed to receive emails on the update of existing articles.

## How to subscribe as a KB Subscriber:

Go to "**Subscribe as Knowledge Base**" section which is available in the footer section of front-end knowledge base.

**Subscribe to Knowledge Base**  
Get notified when new articles are added to the knowledge base.

Enter your email ID and click on "**Subscribe**" button to open "**Subscribe Me**" page.

**Subscribe Me**  
To be notified by email when new articles are added to the knowledgebase, enter your name & email address in the field below.

Full Name \*

Email Address \*

Security Code \*

Fill in the form and click on "**Subscribe Me**" button to subscribe to the knowledge base.

## How to subscribe as article subscriber:

Open article in front end area.

Click on **Menu** button at the right side of article page and select "**Subscribe to Article**" option. This menu is available only if Theme1 is selected under Article Page Theme available under [Feature Settings](#).

**MENU**

**Subscribe to Article**

Print Article

Email Article to Friend

Export to PDF

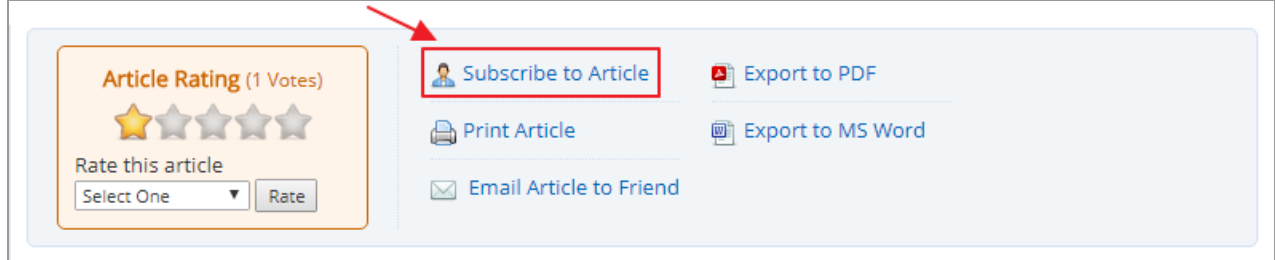
Export to MS Word

**Article Rating** (No Vote)

Rate this article

If the Article theme page is set as theme 2 then this menu is available at the end of the content as shown in the figure

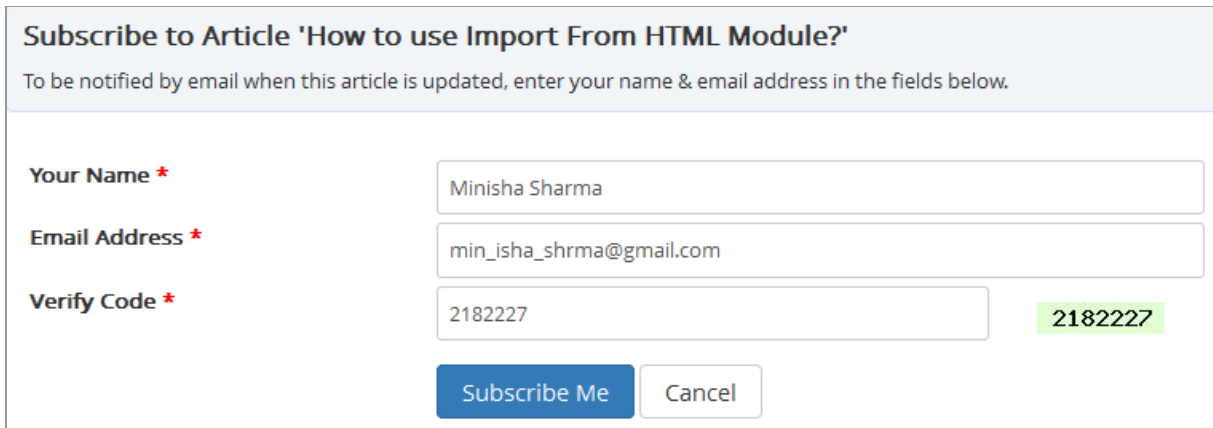
below:



The screenshot shows an article interface. On the left, there is an 'Article Rating (1 Votes)' section with five stars and a 'Rate this article' dropdown menu. On the right, there is a 'Subscribe to Article' button highlighted with a red box and an arrow. Other buttons include 'Export to PDF', 'Print Article', 'Export to MS Word', and 'Email Article to Friend'.

You will be redirected to 'Subscribe to Article' input screen. Enter your details like name, email address and verify a captcha

code:



The screenshot shows the 'Subscribe to Article' input screen. The title is 'Subscribe to Article 'How to use Import From HTML Module?'. Below the title, it says 'To be notified by email when this article is updated, enter your name & email address in the fields below.' There are three input fields: 'Your Name \*' with the value 'Minisha Sharma', 'Email Address \*' with the value 'min\_isha\_shrma@gmail.com', and 'Verify Code \*' with the value '2182227'. A green box highlights the verify code '2182227'. At the bottom, there are two buttons: 'Subscribe Me' and 'Cancel'.

Click on **Subscribe Me** button for completing the subscription process.

#### Custom Fields

**Applicable To:** Standard Edition, Standard (Multi-Language) Edition, Enterprise Edition (MySQL), Enterprise Multi-Language Edition (MySQL), Enterprise Edition (SQL Server), Enterprise Multi-Language Edition (SQL Server)

Online URL: <https://www.phpkb.com/kb/article/subscribing-to-an-article-85.html>