Subscribing to an article

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Subscribers get notified when the knowledge base articles are updated or published. There are two types of article subscribers:

1. **Knowledge Base Subscribers:** Individuals who have subscribed to receive emails for the newly published articles.
2. **Article Subscribers:** Individuals who have subscribed to receive emails on the update of existing articles.

How to subscribe as a KB Subscriber:

- Go to "**Subscribe as Knowledge Base**" section which is available in the footer section of front-end knowledge base.

> **Subscribe to Knowledge Base**
> Get notified when new articles are added to the knowledge base.
>
> [Enter email]   [Subscribe]

- Enter your email ID and click on "**Subscribe**" button to open "**Subscribe Me**" page.

> **Subscribe Me**
> To be notified by email when new articles are added to the knowledgebase, enter your name & email address in the field below.
>
> Full Name *   [Rubal Singh]
> Email Address * [rubal_singh236@gmail.com]
> Security Code * [d8ca967]   d8ca967
>
> [Subscribe Me] [Cancel]

- Fill in the form and click on "**Subscribe Me**" button to subscribe to the knowledge base.
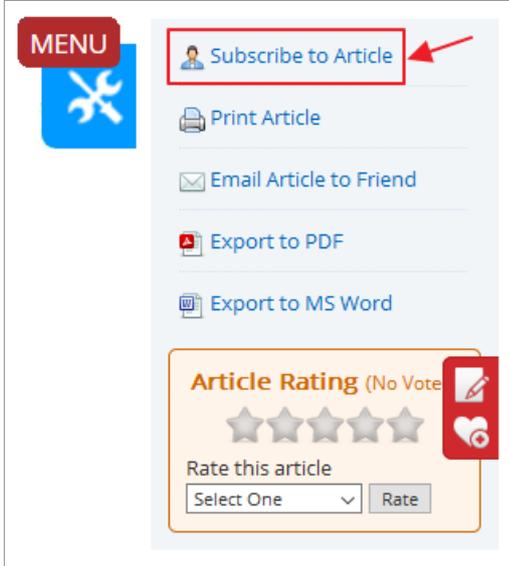
How to subscribe as article subscriber:

- Open article in front end area.
- Click on **Menu** button at the right side of article page and select "**Subscribe to Article**" option. This menu is available only if Theme1 is selected under Article Page Theme available under Feature Settings.

[1]Forbidden

You don't have permission to access this resource.

Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.

- If the Article theme page is set as theme 2 then this menu is available at the end of the content as shown in the figure below:

- You will be redirected to 'Subscribe to Article' input screen. Enter your details like name, email address and verify a captcha code:

- Click on **Subscribe Me** button for completing the subscription process.

Custom Fields
Applicable To: Standard Edition, Standard (Multi-Language) Edition, Enterprise Edition (MySQL), Enterprise Multi-Language Edition (MySQL), Enterprise Edition (SQL Server), Enterprise Multi-Language Edition (SQL Server)

2Forbidden

You don't have permission to access this resource.

Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.