

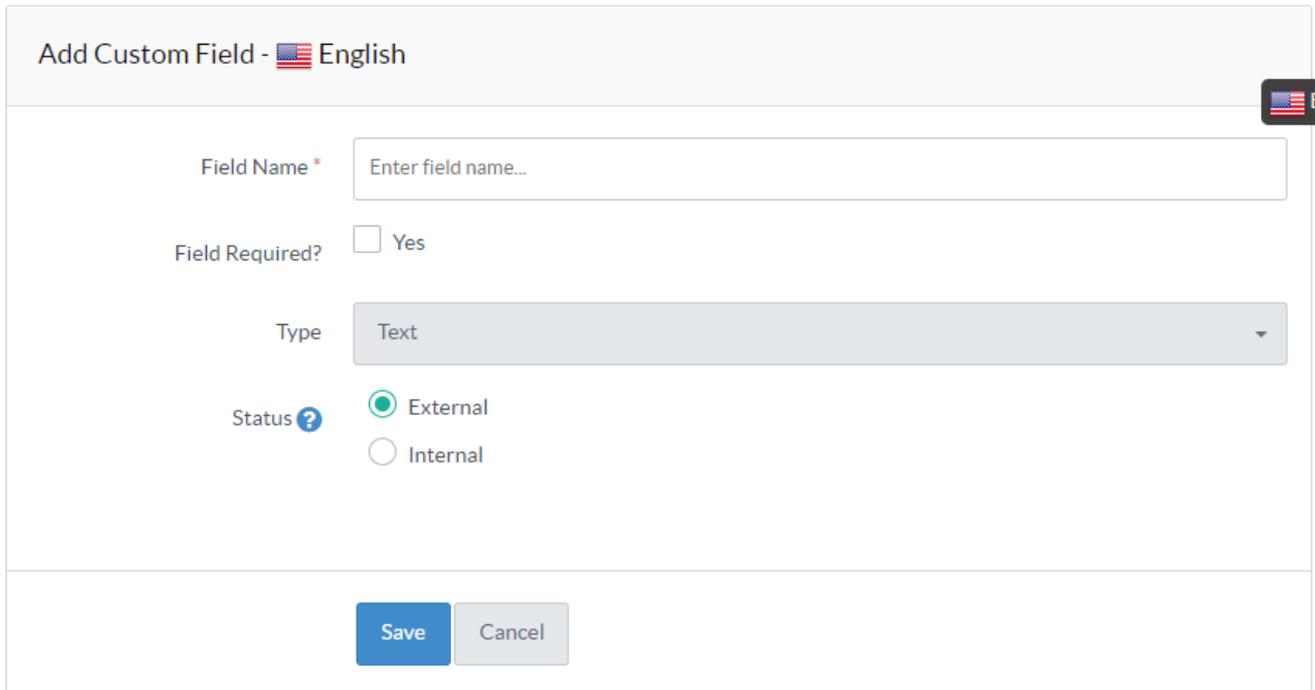
# Adding a new custom field

Gurjeet Kaur

4.68K 0

Custom fields are helpful in adding additional classification or specific searchable information to your articles. With custom fields, a user can create variables and add custom values to them.

1. Click "**Custom Fields**" link in **Articles** section of left navigation bar to open "Custom Fields" page.
2. By default 'manage custom fields' page will be displayed but you can click "**Add Field**" tab to open "**Add Custom Field**" page as shown in the figure below:



The screenshot shows a form titled "Add Custom Field - English". The form has the following fields and options:

- Field Name \***: A text input field with the placeholder "Enter field name...".
- Field Required?**: A checkbox labeled "Yes".
- Type**: A dropdown menu currently showing "Text".
- Status ?**: Two radio buttons, "External" (selected) and "Internal".

At the bottom of the form are two buttons: "Save" (blue) and "Cancel" (grey). On the right side of the form, there is a language selection icon showing the US flag and the letter "E".

3. In multi-language edition, the **language name** in which custom field will be created is mentioned with panel heading. As shown in the screenshot above, the custom field is being added to English language, so, English is written with panel heading "Add Custom Field". You can change the language from language drop-down available on the right side.

- It is mandatory to enter "**Field Name**" to identify it.
- **Field Required:** Mark this checkbox to set the custom field as a mandatory field on 'Add Article' page (Refer article: [Adding an Article](#) ).
- **Status:** You can mark custom fields as internal that will be visible only to the logged-in users (both KB Members and Admin Users) in the public area of the knowledge base.
- You can select the "**Type**" of a custom field from the drop-down list. The list includes:
  - a. **Text** features a simple, single-line text field into which text can be typed.
  - b. **Drop-down** is a form field intended for listing many options in one condensed area of space.
  - c. **Checkbox** list is made up of a series of options, each displayed with a checkbox. To select an option, the user can "check" (ticks) the option.
  - d. **URL** field let you enter a URL (Uniform Resource Locator) - the link to a website or web page.
  - e. **Date** field allows you to enter date information with your articles. PHPKB knowledge base software comes with a proper date picker that enters the date in a proper format.
- Click on "**Save**" button to save the details of custom fields in the database or you can abort the process by clicking on "**Cancel**" button.

## 1<sup>2</sup>Forbidden

You don't have permission to access this resource.

Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.

## Custom Fields

**Applicable To:** Standard Edition, Standard (Multi-Language) Edition, Enterprise Edition (MySQL), Enterprise Multi-Language Edition (MySQL), Enterprise Edition (SQL Server), Enterprise Multi-Language Edition (SQL Server)

---

Online URL: <https://www.phpkb.com/kb/article/adding-a-new-custom-field-87.html>

## 2<sup>0</sup> Forbidden

You don't have permission to access this resource.

Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.