Managing Custom Fields

🖹 88 🔘 Gurjeet Kaur 🛗 December 16, 2021 🖿 Custom Fields

Superusers can manage custom fields in the admin area. Click the "Custom Fields" link in the Articles section of the left navigation bar to open the "Custom Fields" page.

Custom Fields • Add Field									
Show	10 - entries					Sele	ct Bulk Action	🗸 Арр	ly
ID 🔻	Field Name	\$	Туре	¢	Status	\$	Required 🗘	Actions	
4	Applicable To		Checkbox		External		NO		
3	📼 Туре		Dropdown		External		NO		
2	🖾 Approved On		🛗 Date Time		Internal		NO		
1	Original Author		🕼 Text Field		Internal		YES		
Displaying 1 to 4 of 4 records					Fir	rst 🔇 Page 1	lof1 ▼ ≯ L	.ast	

You can create, edit or delete custom fields in this section. This section contains columns which are explained below:

- 1. ID: This column displays the serial ID of the custom field in the database.
- 2. Field Name: This column displays the name of the custom field. This name is displayed along with its values on the article page at the front end of the knowledge base.
- 3. Type: This column displays whether the custom field is of type text, drop-down or check box.
- 4. **Status:** Internal value in the column showcase that the field is for internal users and is visible only to logged in members.
- 5. **Required:** Yes label represents that this field is mandatory and the article creator has to fill value for this field while article creation/update, whereas, no represents an optional field. You can click on the label to change its value.
- 6. Actions: This column contains two operations that can be performed on custom fields:
 Edit Click to modify the details of a custom field.
 Delete Click to remove the custom field from the knowledge base. After that, this custom field will no longer display with published articles.
- 7. You can perform the same action on more than one custom field using the "Select Bulk Action" drop-down. For this, mark the checkboxes corresponding to custom fields on which operation is required and then select the desired bulk action and click on the "Apply" button.

Custom Fields

Applicable To: Standard Edition, Standard (Multi-Language) Edition, Enterprise Edition (MySQL), Enterprise Multi-Language Edition (MySQL), Enterprise Edition (SQL Server), Enterprise Multi-Language Edition (SQL Server)

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