

# How to add a comment?

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 22.93K  0

Comments allow readers to give feedback on the knowledge base articles. A comment can be an opinion, a remark, suggestion, or an observation of the article. You can read comments in the public view, or if you have admin access you can also see them in the admin area through the "**Comments**" section of the left navigation bar.

## How to add a Comment:

The following screenshot shows users commenting on a knowledge base article.

**Comments**

There are no comments for this article. Be the first to post a comment.

Name	Alex Ray
Email	alexray_manager@gmail.com
The article was based on the automation using switches, what if we are not allowed to use switches?	
<b>Post Comment</b>	

- In the front end, open the article you want to comment on.
- Type in your comment as plain text in the 'Comments' field.
- Click on the "**Post Comment**" button.

Your comment may not appear immediately because the administrator may have chosen to manually approve the user comments (See [Manage Comment Settings](#)) before they become visible in the front-end of the knowledge base. It will be visible once it is approved by either editor or superuser.

## Custom Fields

**Applicable To:** Standard Edition, Standard (Multi-Language) Edition, Enterprise Edition (MySQL), Enterprise Multi-Language Edition (MySQL), Enterprise Edition (SQL Server), Enterprise Multi-Language Edition (SQL Server)

Online URL: <https://www.phpkb.com/kb/article/how-to-add-a-comment-89.html>

# Forbidden

You don't have permission to access this resource.

Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.