

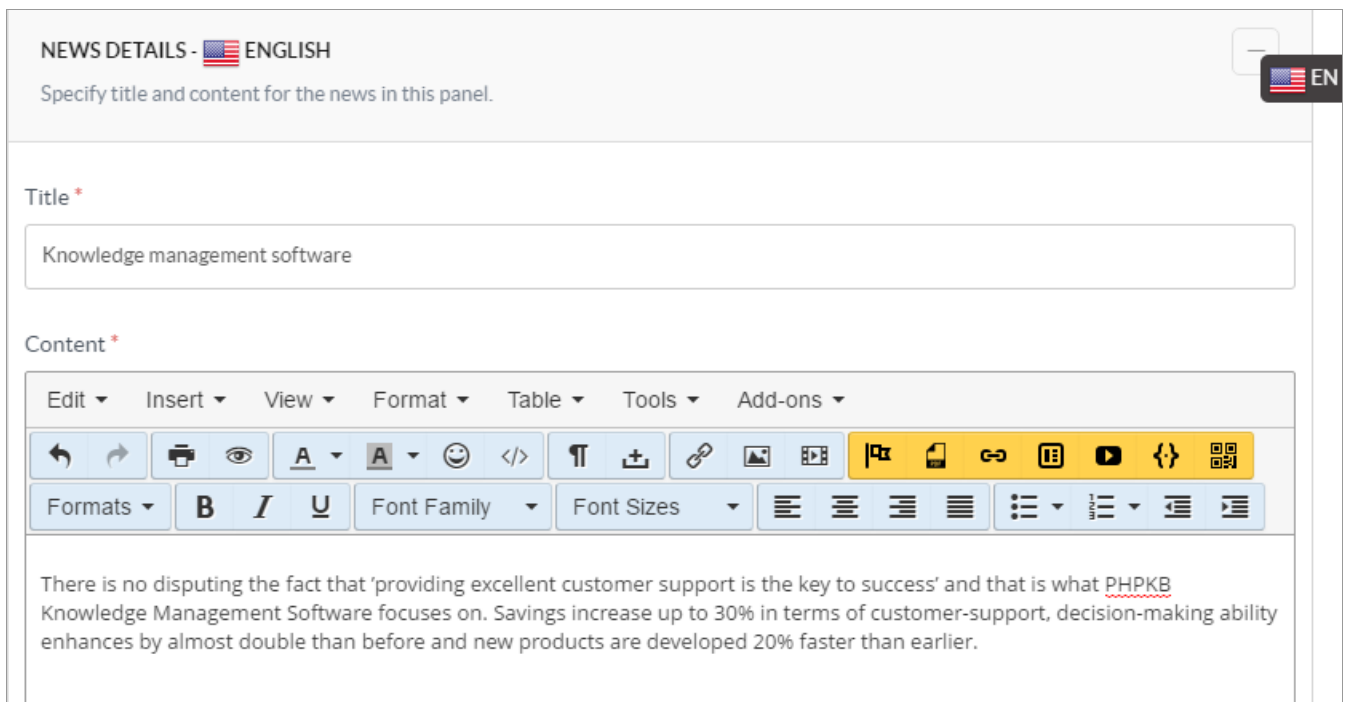
Adding a news

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News or **Announcement** represents information about recent and important events of the company. Follow the steps given below to add news in the admin area.

1. Expand "**News**" section in the left navigation bar, click on "**Add News**" link to open **Add News** page.



NEWS DETAILS - ENGLISH

Specify title and content for the news in this panel.

Title *

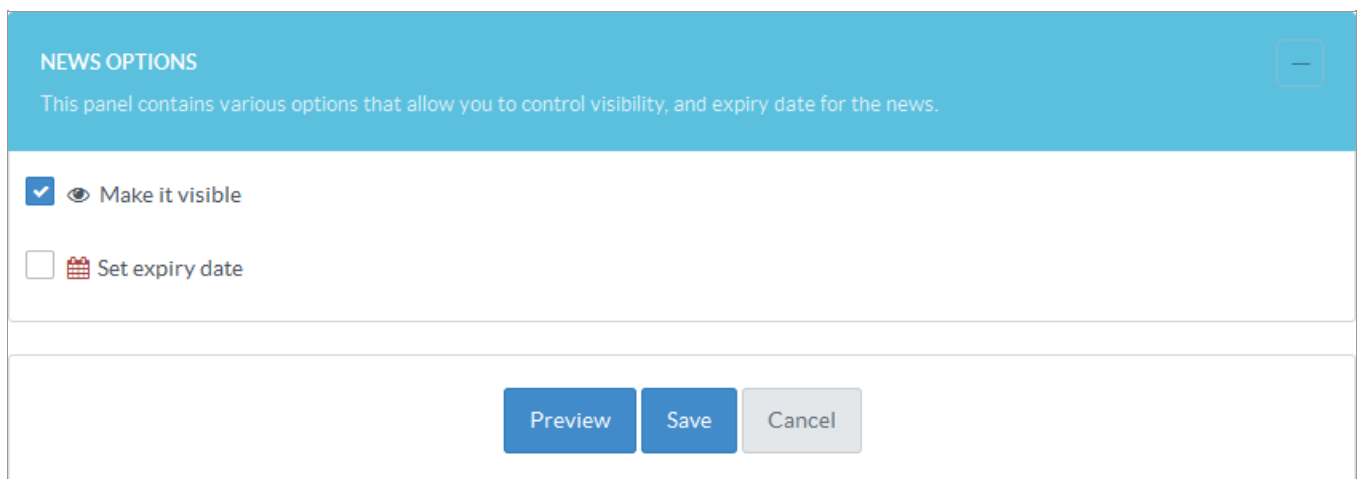
Knowledge management software

Content *

Edit Insert View Format Table Tools Add-ons

There is no disputing the fact that 'providing excellent customer support is the key to success' and that is what PHPKB Knowledge Management Software focuses on. Savings increase up to 30% in terms of customer-support, decision-making ability enhances by almost double than before and new products are developed 20% faster than earlier.

2. In **multi-language edition**, language name in which the news will be added is mentioned with panel heading. As mentioned in the screenshot, the news is being added to English language, so, English is written with "News Details". You can change the language from **language drop-down** available on right side of the screen.
3. Enter the news title in "**Title**" field. The title is heading for the news. Multiple news with the same heading is not allowed in the knowledge base.
4. "**Content**" field contains the body of your news. You can use HTML, images, videos, tables to customize your news content using WYSIWYG editor.



NEWS OPTIONS

This panel contains various options that allow you to control visibility, and expiry date for the news.

Make it visible

Set expiry date

Preview Save Cancel

5. In "**News Options**" section, you can set the visibility and expiry date for the news. Marked checkbox of **Visibility** option makes it visible to the readers. You can specify the date up to when news will be visible to front-end users through "**Set Expiry Date**" option.
6. Click "**Preview**" button to review the news details before publishing. If you find any discrepancy, you can edit the news from preview screen.

1Forbidden

You don't have permission to access this resource.

Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.

7. Click "**Save**" button to save the news item or you can cancel the process using "**Cancel**" button.

Users can view the latest news in "**KB Home**" section of the knowledge base. List of all the published news items can be seen under **News & Announcements** section. In the **News & Announcement** page, click on the news title to view the news content. For more details on how news appear in front-end, refer [End Users Interface](#) articleEnd Users Interface.

Custom Fields

Applicable To: Standard Edition, Standard (Multi-Language) Edition, Enterprise Edition (MySQL), Enterprise Multi-Language Edition (MySQL), Enterprise Edition (SQL Server), Enterprise Multi-Language Edition (SQL Server)

Online URL: <https://www.phpkb.com/kb/article/adding-a-news-93.html>

2²Forbidden

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