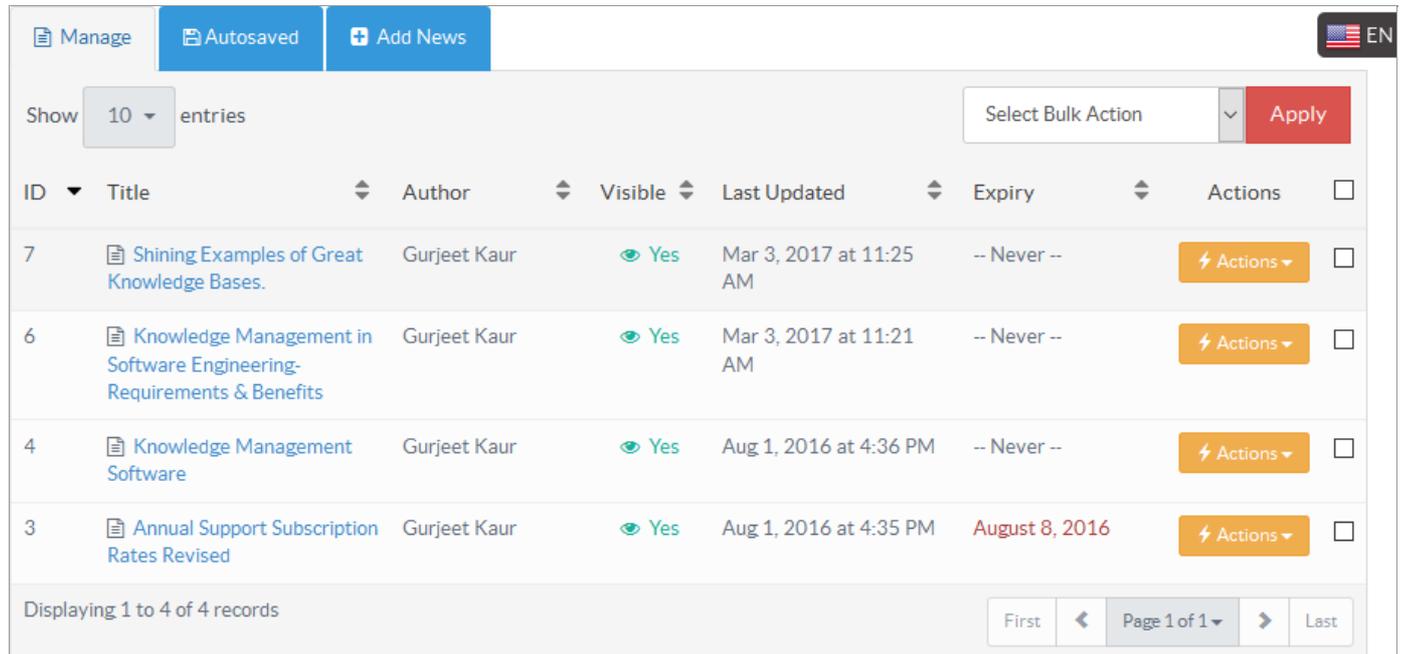


# Managing News

Gurjeet Kaur

3.64K 1

Superusers and Editors can manage News/ Announcements in the knowledge base. Click " **Manage** " link in " **News** " section of left navigation bar to open " **Manage News** " page. In ML editions, you can manage the news items posted under different languages by navigating through the **language drop-down** available on right side of the screen.



The screenshot shows the 'Manage News' interface. At the top, there are tabs for 'Manage', 'Autosaved', and 'Add News'. A 'Show 10 entries' dropdown is on the left, and a 'Select Bulk Action' dropdown with an 'Apply' button is on the right. The table below has columns: ID, Title, Author, Visible, Last Updated, Expiry, and Actions. There are four rows of news items. The first row has ID 7, title 'Shining Examples of Great Knowledge Bases.', author Gurjeet Kaur, visible 'Yes', last updated 'Mar 3, 2017 at 11:25 AM', and expiry '-- Never --'. The second row has ID 6, title 'Knowledge Management in Software Engineering- Requirements & Benefits', author Gurjeet Kaur, visible 'Yes', last updated 'Mar 3, 2017 at 11:21 AM', and expiry '-- Never --'. The third row has ID 4, title 'Knowledge Management Software', author Gurjeet Kaur, visible 'Yes', last updated 'Aug 1, 2016 at 4:36 PM', and expiry '-- Never --'. The fourth row has ID 3, title 'Annual Support Subscription Rates Revised', author Gurjeet Kaur, visible 'Yes', last updated 'Aug 1, 2016 at 4:35 PM', and expiry 'August 8, 2016'. At the bottom, it says 'Displaying 1 to 4 of 4 records' and has navigation buttons for 'First', 'Page 1 of 1', and 'Last'.

ID	Title	Author	Visible	Last Updated	Expiry	Actions
7	Shining Examples of Great Knowledge Bases.	Gurjeet Kaur	Yes	Mar 3, 2017 at 11:25 AM	-- Never --	Actions
6	Knowledge Management in Software Engineering- Requirements & Benefits	Gurjeet Kaur	Yes	Mar 3, 2017 at 11:21 AM	-- Never --	Actions
4	Knowledge Management Software	Gurjeet Kaur	Yes	Aug 1, 2016 at 4:36 PM	-- Never --	Actions
3	Annual Support Subscription Rates Revised	Gurjeet Kaur	Yes	Aug 1, 2016 at 4:35 PM	August 8, 2016	Actions

This screen contains columns which are explained below:

1. **ID:** This column displays the auto generated a serial number of the news item in the database.
2. **Title:** This column shows the title assigned to the news. Click on the title to view news details.
3. **Author:** This column displays name of the person who published the news.
4. **Visible:** This column allows you to turn on/off the visibility of the news in front-end. " **Yes** " in the column shows the news is visible but you can click on it to change the visibility status to " **No** ".
5. **Last Update:** This column displays the date and time when the news was last modified.
6. **Expiry:** This column displays the date of expiry i.e. up to when the readers can read the news in front-end.
7. **Actions:** This column contains a drop-down menu of the actions that can be performed on the news. These actions are:
  - **Edit** - Click to modify the news.
  - **Delete** - Click to delete the news from the knowledge base.
8. You can click on the column title to sort them in ascending or descending order.
9. " **Select Bulk Action** " feature allows you to perform the same action on more than one news item simultaneously. For this, you need to mark the check boxes corresponding to the news items on which operation is desired and then select an action from 'Select Bulk Action' list and click on " **Apply** " button.
10. You can also recover/delete the auto saved news from " **Autosaved** " section. Either click on the **Autosaved** Tab or click on " **Autosaved Drafts** " link in the news section of left navigation bar to manage the news drafts. Refer article [Autosaved News Drafts](#) for more details.

## Custom Fields

**Applicable To:** Standard Edition, Standard (Multi-Language) Edition, Enterprise Edition (MySQL), Enterprise Multi-Language Edition (MySQL), Enterprise Edition (SQL Server), Enterprise Multi-Language Edition (SQL Server)

## 1<sup>2</sup>Forbidden

You don't have permission to access this resource.

Additionally, a 403 Forbidden error was encountered while trying to use an ErrorDocument to handle the request.

## **Forbidden**

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